EXHIBIT 1

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1
                UNITED STATES DISTRICT COURT
                 SOUTHERN DISTRICT OF OHIO
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                      WESTERN DIVISION
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    LAURA BECHTEL and TROY
    THOENEES,
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                   Plaintiffs,
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                                   Case No. 1:19-cv-00726
        -vs-
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    FITNESS EQUIPMENT SERVICES,)
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    LLC dba SOLE FITNESS,
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                   Defendant.
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              ZOOM DEPOSITION OF KEITH RAYMOND UGONE,
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    Ph.D., taken by me, Susan L. Bickert, a Court
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    Reporter and Notary Public in and for the State of
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    Ohio, at large, as upon Cross Examination, on
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    Tuesday, May 4, 2021, commencing at 9:58 o'clock
    a.m. on behalf of the Plaintiffs.
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Case: 1:19-cv-00726-KLL Doc #: 52-1 Filed: 06/15/21 Page: 4 of 104 PAGEID #: 943 Deposition of Keith Raymond Ugone, Ph.D. Laura Bechtel vs. Fitness Equipment Services, LLC dba Sole Fitness

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KEITH RAYMOND UGONE, Ph.D., a witness being of lawful age, having been duly cautioned and sworn, did testify upon his oath as follows:

CROSS EXAMINATION

BY MR. MARKOVITS:

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- Q State your full name, please.
- Keith Raymond Ugone. Last name is spelled U-G-O-N-E.
- Q Doctor, you know my name is Bill Markovits, and I'm one of the attorneys for the Plaintiffs in the action in which you're being deposed.

Where are you Zooming from?

- Actually from my office in Dallas, Texas.
 - Q Is anyone there with you?
- No. I'm in a conference room by A myself.
 - Do you have any documents with you?
- I have four documents in front of me. Would you like me to state what they are?
 - Please.
- So I have a copy -- and I think this was per your request, or at least it was

Page 6 communicated to me. I have a copy of Mr. Weir's report. I have a copy of Mr. Gaskin's report. I have a copy of my report, and I also just brought with me a copy of the deposition Notice.

- Q All righty. Thank you. And do you have a means other than talking over Zoom with contacting your attorney?
 - A Do I have a means to do that?
 - O Yes.
- A I've got my cellphone here. I can turn it off if you would like.
- Q Yes. No, I'm fine with you talking with Mr. Gamache as need be, but can we agree that you will not talk to him or communicate with him while I have a question pending?
- A No, I will agree with that. In fact, you know, I've got my -- on computer I've got my e-mail called up. Let me just turn it off so there's no wondering about that or no dings that we hear in the background. So hold on one second.
- O To the extent it's enabled, no use of the chat function.
- A I'm hoping I don't do something bad while I'm disconnecting things here, but --
 - O Always a danger.

A I think we're okay.

Dr. Ugone, other than that, I know you've been deposed hundreds of times, so I'm going to skip the general introduction and admonitions and get right to the substance, if that's all right.

A That's fine.

Q Doctor, first question. Can the attributes of a consumer product sold at retail ever have an influence on the market price paid by a consumer of that product?

A Yes.

Q And everything else being equal, would you agree that consumers are better off paying less money rather than more money for a product?

A Holding everything else constant, ves, consumers would prefer to pay a lower price than a higher price.

O Two for two.

Yes.

22 If we can keep this going. Are ²³ there methods that can be used to determine classwide damages for consumer products sold at 25 retail?

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- A I think there are methods. It just depends on the facts and circumstances, the nature of the products. So there are methods, but they 4 just have to be implemented properly and be appropriate for whatever the facts and circumstances of the matter are.
 - Q Sure. What are the general methods that can be used to determine classwide damages for consumer products sold at retail?
 - A And I'm just sort of answering very generally, but -- and to make sure I have your question, if you could just say the question again to make sure I answer it correctly.
 - O Yeah. Are there methods that can be used to determine classwide damages for a consumer product sold at retail?
- 17 A Kind of using a common proof type 18 approach is how I'm taking your question.
 - O Yes.
- A And I think there's sort of two different considerations at least that I think about, and one is -- has to do with, you know, the attributes of the product and are what I would call homogeneous in the sense that there's not much 25 variability, and whether that deals with issues

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surrounding the challenged claim or various 2 different -- the nature of the product we're looking at such that it might be applicable to apply, you know, a specific figure to the -- to the dollars or the units that are sold. So we'll put that off to the right. 'Cause that has to do with, you know, when it's applicable to apply, you know, a certain number or not.

And then on the other side of the coin vou've got economic analyses where you might be able to look at -- you know, do a before and after analysis if product attributes have changed. You might be able to do, you know, hedonic regression analysis, which makes it more sophisticated in terms of bringing in econometric techniques. And perhaps if you're trying to figure out a change in market price, you would need to take into account 18 if you were going to use a survey technique, you know, something that would capture both the demand side of the market and the supply side of the market so you could figure out if there is indeed, you know, a price associated with an attribute, or in this context, you know, a price associated with an attribute that's in dispute. Those are just some ways that off the top of my head in response

to your question.

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Q Thank you. So to paraphrase, some possible ways would be survey techniques, hedonic regression and before and after?

A Yeah, those are the ones that came off the top of my head, but, you know, I've got to add the asterisk, you know, all properly implemented to make sure that they capture the full extent of a change in price due to a certain attribute.

Q Right. Well, and that's assuming the question -- because I asked the methods that can be used, and we're going to assume they're being used properly. Are there methods that can be used -- let me ask it this way.

Can those same methods -- survey techniques, hedonic regression, before and after -be used to determine classwide damages for a consumer product sold at retail that uses a misleading claim?

A I think given the facts and circumstances they can, yes. To the extent, I mean, it's all subject to -- A., we're talking about, you know, at a very high level, and, B., 25 it's subject to data availability. So we're

Page 11 talking about, you know, still things at a very ² high level. But assuming that the data exists, assuming that, you know, the conditions exist, and 4 there's always the issue of what are some general methodologies. And then the other issue is do those general methodologies fit in the particular circumstance we're looking at? So, you know, assuming all of those things, then you potentially could use those techniques in the question you asked, which I took to be a consumer products case sold at retail.

Q Right. So let's take that consumer products case sold at retail with a misleading claim. How would you apply a before and after methodology to determine classwide damages?

A Well, if -- if we're talking let's say about a single product that has very little price variability, and if there's no potential different interpretations of the various claims surrounding that product on the part of consumers, there could be situations -- and I've seen situations -- where a label was added. And so you 23 could do a before to a during. Or a label was changed, and the offending claim or alleged offending claim was taken off, so you could do a

Page 12 before and after that way. Or there's many different permutations, but you basically have a before, during and after, if that makes sense. And 4 it depends, you know, which end point you might be on to see whether there's any changes. Now, an asterisk on that is you'd want to, you know, control for market conditions or any other changes that might have happened at the same time, but there are times that there's just labeling changes where, you know, those other items that I mentioned that you need control for may not be as dominant as in other times.

Q Can you give me examples of consumers' mislabeling where before and after was used to determine classwide damages that you've seen? You mentioned you've seen some.

A Yeah. In fact, I've used that myself. There's times that with, you know, consumer products where there's been a labeling change in terms of the content that's on, say, the 25 give you some examples, but a lot of times you can

front label, and then you look at, you know, price patterns over time. So, you know, I've actually used that quite a bit, and if the data's available, you know, I look to that. You know, I'm trying to

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Page 13 kind of see that either on food products or products that have, you know, different attributes on the front label. And one of them is a challenged claim, but for a variety of reasons that claim might have been added or taken off for any number of reasons, and then you look at price patterns. So that's one way to do it.

Q And you've got your report in front of you, which I know has an extensive list of the cases you've been involved in. Can you point to me where a before and after in any of the cases you've 12 been involved in you performed or someone else performed a before and after analysis to determine classwide damages?

A Or to evaluate -- to evaluate classwide damages and whether, yeah, there was the existence of a claimed price premium or not. Do you want me to go through and find some --

Q Yeah, just any case where classwide -- well, I guess there's two categories. I know in the consumer class action context you're primarily on the defense side; correct?

A Generally, yes.

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So you're saying sometimes you would perform a before and after to evaluate a

plaintiff's claimed classwide damages?

A No, no, no. I'm saying regardless of the side I'm on, to evaluate whether there's the existence of a price premium or not I would use that as one of the techniques. If there was any confusion over that, that's the context in which I was providing the answer.

Q All right. That's fine. Yeah, if you can point me to any cases where you've done that.

A All right. Well, let me -- give me a second. Just so you know what I'm doing, I have a copy of my report. I'm turning to Exhibit 2 of my report. And Exhibit 2 of my report has my testimony experience. The first 12 pages are trial, hearing and arbitration testimony. The deposition testimony begins on page 13, and that's where I've turned to. Just so you know if you're 19 following me. And I've got to give a -- this is going to sound strange, but I'm going to give a -what I'll call a probabilistic answer. In other words, to the best of my recollection, if I think I did it in a case, then I'll tell you. But, you know, there could be some uncertainty depending on my memory.

Q Fair enough. I think we're about the same age, so I understand.

A Yeah. So on page 13, fourth from the bottom, it says Diageo Beer, but that's really Guinness Beer. And I may have done it in that case. So on page 13, fourth from the bottom.

I believe on page 15, fourth from the top, there's a L'Oreal reference. I believe I looked at before and after in that case.

On page 17, third from the bottom, All Market. That was really Vita Coco. It's a coconut drink. I think I looked at a before and after there.

Some uncertainty, but on page 22 there's a Toshiba reference, fifth from the bottom. I may have looked at before and after there. I mean, those are just some examples. 18

Q All right. And taking those examples -- well, let me ask it this way. In any of those examples, did you determine that there were classwide damages relating to a mislabeling claim based on a before and after analysis?

A My recollection actually was that I determined that individual inquiry would be required.

So in those cases you determined that that methodology could not be used to determine classwide damages?

A Actually, in those cases I went a little bit farther. Not only, you know, evaluating a proposal for evaluating classwide damages; but also a lot of times in these cases, you know, I not only evaluate proposals, but I look at the actual data to see whether there's any evidence of a premium. And so that's why I might be including that sort of analysis. So it's going beyond just a proposal stage. It's actually doing some of the work as well.

Q What are the problems or confounding factors, if you will, in using a before and after analysis to determine classwide damages in a consumer class action case involving mislabeling?

A The issue with a before and after analysis is you have to be careful to try to 20 isolate if you do see a price change what the reasons for the price change might be. So I think ²² I might have alluded to that in my prior answer. But, in other words, you have to make sure you're isolating -- whatever price change you observe, you want to make sure you isolate it to the alleged

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Page 17 challenged claims. That might be the easiest way to say it.

Q In any case that you've either been involved in or become aware of, has in your view a before and after analysis been appropriately used to determine classwide damages in a consumer class action case involving mislabeling?

A In the cases that I've been retained on, the approaches that had been proposed, it was my opinion that those would not be reliable given the facts and circumstances and the identification 12 of all of the individual inquiry reasons why you couldn't just take a common proof approach. Now, I 14 guess what I'm trying to say is in a lot of the cases, I then go a little bit further to see even 16 if a price premium exists or maybe to even do some comparisons to what the plaintiff's expert maybe is saying. So I haven't taken the answer from the before and after or of any of these other 20 approaches and then applied them in a class -- on a class certification methodology using common proof type approach because I was of the opinion that that would be unreliable given the facts and circumstances of the case.

Q And I understand that, but that

Page 18 wasn't my question, Doctor. My question was, you indicated that a before and after methodology could be used potentially to determine classwide damages ⁴ in consumer class action involving mislabeling. My question is, have you ever seen it done appropriately in your view?

A I've seen -- I think I've seen before and after, but there's also more sophisticated ways because the -- when I said hedonic regression --

Q Before we get to that, let's just stick with before and after. Have you ever seen an appropriately done before and after methodology used to determine classwide damages?

A And I'm sorry. You did cut me off. I was going to tie the two together; that hedonic regression is a more sophisticated way of almost doing a before and after that helps control for the confounding factors. So you didn't quite let me say that, but I'll just put that off as a parenthetical.

Q All right.

A I've always -- I felt that, you know, it's -- it gives insights. And there's times 25 that you have isolated changes in labeling where

Page 19 it's appropriate, but I don't then take it and use ² it for classwide damages because the cases I've worked on required individual inquiry.

O Right. But that's -- again, that's not my question. My question is, can you point to any case? You've said that this is a methodology ⁷ that can be used to determine classwide damages. Can you point to any case where you believe that was appropriately done, whether you were involved or not?

A Yeah, and I've said when it's 12 appropriately implemented. So I always did have 13 that asterisk. I don't know that I can give you --14 I mean, I've used it to just evaluate whether there were price premiums or not, but I don't know that I 16 could say whether I've seen it to do classwide 17 damages.

18 Q And let's now turn to hedonic 19 regression, which you indicated was another methodology that could be employed to determine classwide damages in consumer class action cases. 22 Let me just cut to the chase on that one.

Can you point to any case that you've been involved in or are aware of where in your view ²⁵ a hedonic regression methodology was appropriately

implemented to determine classwide damages?

A Not that it was appropriately 3 implemented. I've seen it implemented, and I've seen plaintiff experts use it, but I've always felt that there were deficiencies in the implementation 6 of the hedonic. That's not saying that it couldn't be done. I'm just saying when I've usually seen it, I had issues with the way it was implemented.

Q And then the third methodology you discussed was a survey technique that could be used to determine classwide damages in consumer class action. Have you ever seen a survey technique appropriately implemented to determine classwide damages in a consumer class action?

A Not where I haven't had issues with a problem. Now, there -- or with the implementation. There's different -- I'm a little 18 hesitant when we just kind of say, you know, just survey techniques by itself because there's 20 different survey techniques, and not all of them, you know, take into account what's required. But I 22 have seen -- some plaintiff experts, for example, ²³ determining classwide damages have taken the survey techniques farther than other experts in terms of 25 attempting to evaluate classwide damages.

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Q Correct. But as I understand it, you've never seen one take it far enough in your view to provide an appropriate determination of classwide damages?

A On the cases that I have worked on, there was usually an issue with the implementation. That's correct.

On any case, whether you worked on it or not, are you aware of any case where a survey technique -- any type of survey technique was appropriately implemented to determine classwide damages?

A Yeah, I can't speak to the cases that -- you know, that I haven't worked on. I can't speak to that. But I know the courts have accepted, you know, various techniques. The courts have at times accepted survey techniques, accepted hedonic regression, which I said is a more sophisticated way of thinking about a before and after in many respects. And also benchmark products. I probably should have included that in my answer as well, looking at benchmark products. And I've seen combinations of the two. So I've seen all of those.

Q And in any decision that you've

Page 22 reviewed or any case that you've been involved in, based upon your review or your involvement, did you ever come to the conclusion, yes, the plaintiff's attorneys got it right or the plaintiff's experts got it right and there are classwide damages in this consumer class action?

A If I understand your question, on the cases I've been retained on, I've always felt that there was individual inquiry issues that prevented the evaluation -- reliable evaluation of classwide damages using common proof. Those are the cases that I've been involved in. But I know, you know, cases are -- you know, get approved by the courts and methodologies get approved by the courts and, you know, there's just, you know, variability in that depending on the facts and circumstances of the case.

Q How many consumer class action cases have you been involved in where plaintiff's attorneys or plaintiff's experts attempted to use one of the methodologies that you are discussing?

A If I could ask for one clarification.

Q Okay.

When you say "attempted to use," I

Page 23 put that into two categories. One is just sort of ² a proposal, "This is what we could do," but it's quite often on consumer class action cases where the plaintiff's expert will actually conduct the survey or actually do the regression. So I wasn't -- I wasn't sure if you were talking about both of those?

O Both of those.

A Okay. And if you don't mind, if I could just have the question again.

Q Sure. Can you give me a rough estimate, because I know you've been in involved in ¹³ a lot of cases. Can you give me a rough estimate of how many consumer class actions you've been involved in where a plaintiff's expert has attempted to use or proposed to use any of the methodologies you've discussed to determine classwide damages?

A I would say, frankly, in -- I want 20 to say in all of them there's either been a proposal or the actual work involving either a survey technique or a regression technique or some sort of pricing comparison, whether it's before and after or whether it's to a benchmark product. Just 25 expanding my prior answer a little bit to include

Page 24 potential benchmark products. But I think -- I think, you know, except for the -- you know, I'm trying to think if there's an exception to that, 4 but I think it usually falls into those three buckets or so, three-plus buckets.

Q And approximately how many cases would that be that you've been involved in that?

A I think I've been involved over the course of my career, you know, maybe going back ten years maybe 40 or 50 different cases.

Q And as I understand it, in those 40 or 50 consumer class action cases you've been involved in where one of those either potential or ¹⁴ actual methodologies were either potentially used or actually used, in all of them you had some issue with respect to their use to determine classwide damages?

A Yes. Either it didn't fit the facts and circumstances, so it's a problem with the data, there was different interpretations of variables, there were reasons for individual inquiry. But, ves, those are -- generally I get involved in cases where those are issues.

Q And you mentioned some of the ²⁵ confounding factors or problems with regard to a

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Page 25 before and after. What are some of the confounding factors or problems with regard to hedonic regression?

A Yeah, it's, you know, regression -and tell me if I'm expanding the answer too much. I don't want to, you know, just take up your time. But with a regression analysis, you know, it's a statistical analysis applied to economic data. And so sometimes there could be problems with the 10 underlying data. In other words, it's not uncommon 11 that it's not only a before and after, but you might be doing a before and after on other products 13 as well. Or you might be looking at the price of 14 the product in question that has a certain attribute relative to either itself or the prices of other products. And sometimes you may not know 17 if there were labeling changes on the benchmark products, just as one example. Or there can be confounding labeling changes in the product in question or just changes in, you know, the 20 attributes of the product. You know, there can be changes in, you know, market or macroeconomic conditions that the equation may or may not pick up. I mean, the whole idea -- and just bear with 25 me for one or two more sentences, and then I'll

Page 26 stop. But the whole idea of a regression -- which is kind of one step removed from just the straight before and after -- the whole idea of the ⁴ regression is you want to try to control for all the other potentially confounding factors or 6 events. And so your regression tries to explain let's just say prices as determined by a number of different considerations. And those other considerations are, hopefully, controlling for changes in price that are caused by or associated 11 from something different than the challenged claim, 12 if that makes sense.

Q Okay. And with regard to survey techniques, what are the major problems or confounding factors in their use to determine classwide damages?

A Yeah, so, you know, with survey techniques, you know, you usually see something like -- generally speaking, you'll see something like a conjoint analysis done. And I want to make sure that it's clear that I'm not saying that conjoint analysis isn't generally accepted or doesn't have its time and place. So that's not, you know, what the issue is. The issue is whether 25 it can appropriately isolate a price premium

associated with a particular attribute if that ² attribute was no longer present in a product. And there could be issues with different ⁴ interpretations of what one is looking at, what the disputed claim is. There could be issues of identifying what the real drivers of demand are for 7 the particular product and whether those are included or not. The biggest thing is is that conjoint analysis, if not appropriately adjusted, 10 just measures the demand side of a product let's just say. But we all know that prices are 12 determined by the interaction of supply and demand. 13 So rather than measuring a change in price -- a change in value is measured by price, which is how economists measure value. If the change is in price, it might just really be picking up a change in, you know, willingness to buy type measures, which in isolation would not be the same as a change in price because it's missing the supply | side of the market. So at a very high level that's the answer to the question. There's probably more 'cause a lot of it has to do with, you know, getting all the right determinants of demand for 24 the product as well. 25

Q I appreciate the high level. So for Page 28 a high level on the benchmark -- first of all, describe how would a benchmark analysis be used to determine classwide damages in a consumer class action?

A Yeah, or it would be something to look at to give you guidance as to the existence of a price premium. But a benchmarking is really kind of comparing two different -- you know, two different products that are otherwise either identical or very similar and to see what some of the prices are, and can you interpret that 12 difference in price, if there is one, to a difference in an attribute between the two products. So it's very similar to a before and after, except it's across products as opposed to across time of the same product.

Q All right. And what are the high level problems or confounding factors with regard to use of a benchmark analysis?

A The otherwise comparability of the products. So if you're going to use one product as a benchmark for the other, you want to try to get a product that's as close as possible or set of products that would be close as possible to give vou guidance. And the issue would be are there

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other differences between the products so that it's not, you know, as good a benchmark as you could get.

- Q Moving on. Are you familiar with the Federal Judicial Center's Reference Manual on Scientific Evidence?
 - A Yes.

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Have you read through it?

A Yes. And, in fact, one of the very earliest versions, if we go back to the eighties or late eighties, I actually helped somebody edit one of the chapters in that. The chapter on damages. ¹³ I didn't get any credit 'cause I was just a -- you know, a -- you know, first- or second-year analyst at the time. But there was someone who was a reviewer of one of the chapters, and I actually did the work in the background.

Q Isn't that always the way.

19 Are you familiar with the current section on calculating economic damages? 20

A I think so. I've seen -- I mean, from time to time I look at it. I mean, I haven't read it in its entirely, but from time to time I look at it. Sure.

Q And do you consider that generally

authoritative on the subject?

Page 30

A Yeah. I wouldn't disagree with the principles. It always comes down to, you know, do the methodologies fit the facts and circumstances of the case. In other words, there's generally accepted methodologies, and there's a fork in the 7 road there that sometimes, you know, you may have to look at things a little differently. But 9 there's generally accepted methodologies, and then 10 there's the implementation of the generally accepted methodologies. So if we were to just say, 12 "Hey, you know, where does somebody hit a curve in the road and go off the road," it could happen in one of those two places.

Q Have you done any research to determine whether Sole's horsepower claims influenced the price of their treadmills?

A Have I done any research to -- are you talking about the -- I guess the -- what they tell consumers the horsepower is of the engine on the treadmill? Is that what you're asking?

Q Yes.

A I have not -- if I understand your question, for example, some of their models I think 25 have a -- I think, if I remember correctly, whether

Page 31 it's a 3.0 or a 3.5 or even a 4.0 horsepower ² engine. I haven't isolated the change in price just due to a different horsepower engine. I've 4 looked at the prices of the products, and I recognize there's eight different challenged products, and I think there's either two or three different horsepower capabilities, but I haven't analyzed how much of the price is due to a particular horsepower capability, if that's what vou're asking.

Q Do you intend to do that?

12 A I have not thought about sort of what goes beyond, you know, where we are now. I 13 understand we're at the class certification stage. 15 You know, sometimes -- and I guess I just say I need to be a little bit careful because sometimes in cases there's class certification stage. Then 18 there's the merits. Sometimes judges kind of combine both together, and it gets very confusing 20 to me. So I try to stay out of that. I issued the report that I've issued, and at this point I ²² haven't been asked, nor have I contemplated, doing anything else. I'm comfortable with the report I have for the purpose to which it was intended, if 25 that makes sense. Page 32

Sure. If you wanted to determine whether Sole's horsepower claims influenced the retail price of their treadmills, how would you go about doing that?

A Well, I think -- I think one would have to -- now, I haven't done that, so I'm just giving you an answer off the top of my head.

> Q Sure.

A But I try to look at the demand side, and I try to look at the -- you know, the supply side. I'd also probably look at what, you 12 know, competing models are out there because that puts a constraint on, you know, a company's, you know, ability to charge. I mean, it's a competitive environment. So you've got to take into account demand -- sort of general demand factors in the market, demand for your product in question, if your product's differentiated, the supply side, cost of production. You might take ²⁰ into account, like I said, competing products and 21 the prices of competing products and the attributes and so forth. So I think that would be a beginning point that I would try to collect, and this is just all off the top of my head and subject to data ²⁵ availability. But if I were to say -- or just

Page 34

Page 33 respond like to the question you asked me, you 2 know, at a very high level, those would be my initial thoughts of the things that I would look

Q Let me go back to an earlier line for a minute. Have you ever testified or provided a report indicating in a case that classwide damages could be calculated?

A Yes. So that's what I was trying to say before. The cases that I've worked on I've determined that classwide damages could not be reliably appropriated -- or reliably calculated using a common proof approach. So --

Q And I'm trying to expand it a little because we were talking before about consumer class actions. And I know you've been involved in securities cases and antitrust cases and other cases. Have you ever testified that classwide damages could be calculated regardless of the type of case?

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In what case, if you can recall, or cases have you testified that classwide damages could be calculated?

A And in the interest of making sure

that we're not misinterpreting my answer here, but when I've worked on securities cases and one is determining an inflation component in a stock price, I usually -- or, frankly, always have come up with a particular inflation component at least for a portion of the class period. That inflation component could change over the length of a class period. So we might have different inflation components across time, but at any moment in time that inflation component could be applied to all 11 the shares that are being transacted at least at that moment, if that all makes sense. But what I wanted to make clear that those were all in the -you know, in the classwide damages phase of the case.

- And are those in securities cases? 0
- A Yes.
- Any antitrust cases where you've determined classwide damages were appropriate?
- A I want to be careful in how I phrase it. The answer is -- to the spirit of the question, the answer is going to be, yes, I think -- but I think -- I just need a little time to think about some of the cases. But my feeling is 25 that that would be ves. Now, it may vary by

Page 35 product. I'm not sure if I can give you an exact example, but there have been times, I believe -- or let me take a step back. Here's why I'm 4 hesitating. Some antitrust cases might just be one company against another company. Some antitrust cases may be a group of companies involved. So I probably need to be careful on that. But I don't think -- I think the converse answer is easier. I don't think I've ever given an opinion that you would need the individual inquiry and, hence, didn't come up with a number. Although there's 12 times that negotiating dynamics might be very important in the consideration. So I want to be a 14 little careful with my answer. So I think I'm always sensitive to that, but I don't think the issues have arisen as much for me in the antitrust context as in the consumer class action. Maybe that's the best answer.

Q Going back, earlier I asked you whether you had done any research to determine whether the horsepower claims -- Sole's horsepower claims had any influence on the retail price of their treadmills. Related, but slightly different question. Do you have any opinion as to whether 25 the horsepower claims of Sole have any influence on

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the retail price of their treadmills?

A Yeah, the -- I guess where I was thinking through your question, when you say "the horsepower claims," there's a couple of different ways, frankly, that that could be interpreted. And so like if some treadmills have a 3.0 horsepower motor and some have a 3.5 horsepower motor. Now, you've been using the Sole claims phraseology, and 9 I've been thinking in terms of some of the motors 10 are just different. Some have a rated horsepower 11 that are greater than ones that have a lesser 12 horsepower rating. And my understanding is that a 13 3.5 horsepower motor is more expensive than a 3.0 14 horsepower motor. So that's likely -- likely --15 although I haven't done this empirical analysis, but it's likely that that will have an impact on price, that you've got a -- you know, a higher rated motor in one of the treadmills versus another. So intuition in economics is telling me 20 that, but I haven't done that study. But I've also tried to communicate to you how I'm answering the 22 question.

Q And as I understood your answer, your general economic intuition would be that the ²⁵ higher the horsepower, the higher the price?

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A The intuition is that the higher the horsepower probably means it's a higher cost input into the treadmill, and it's likely that that will also manifest itself in a higher price for the treadmill.

Q And based on your review of this case and the facts in this case to date, is it likely that as Sole's claimed horsepower for its treadmills increased, the treadmill prices increased as a result?

A I didn't -- I apologize. I didn't quite get the question. I just need it again.

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Q Based on your review of the facts in this case to date, is it likely that as Sole's claimed horsepower increased for its treadmills that the treadmill price increased as a result?

A I think there were -- from what I understand that there's many different dynamics that go into the pricing of the treadmills, including the various attributes, but also what the competitive environment is. And, you know, you've got the Sole treadmills, but you've got NordicTrack, you got the Nautilus or the Bowflex and so forth, ProForm. That those all create a 25 competitive environment that has an impact on

Page 38 prices. And I think Sole, you know, my understanding is takes those into account. I don't know if I've seen a situation where for any particular treadmill they've gone from like a 3.0 to a 3.5, or at least I don't remember. I think my memory is for each of the individual treadmill models that I think -- but I'm not sure -- that those horsepower motors have stayed the same. So I don't think I've seen what you're asking me about, or at least I don't recall.

Q So in that respect, from what you've seen can you say one way or another or do you have an opinion one way or another whether there's been any price premium attributable to Sole's horsepower claims on its treadmill?

16 A I don't think I've seen any evidence of a price premium. Now, when you say the 18 "claims," again, I want to make sure we're speaking 19 the same language in a sense. 'Cause a claim could ²⁰ be that it's a 3.5 horsepower engine -- or motor I 21 should say. A 3.5 horsepower motor or a 3.0 | horsepower motor versus the allegations that I understand the named plaintiffs are putting forth. So when you say -- I think I just want to have a 25 common language with you.

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When you're talking about Sole's horsepower claims, or whatever phraseology you're using, I'm never quite sure if you're just talking about factually what the rating on the engine is or whether you're saying what I think I saw in the complaint or others have referred to as kind of an inflated horsepower claim. So I'm not quite sure, you know, what you're referring to.

Q I'm not getting at whether it's inflated or not inflated at this point. I'm just saying, for example, if the F80 has a label on it 13 that says 3.5 either CHP or HP, whether you think that fact that it's being marketed as a 3.5 15 horsepower motor carries with it some price premium over if it was labeled as a 3.0 horsepower let's 17 say?

A Yeah. I mean, all I can say is my intuition tells me that that motor would cost more. 20 But given the -- you know, the variability and the attributes of the different treadmills, I can't say, you know, whether there's a premium or what it 23 is or whether it just all gets lost in the mix by the time you put together, you know, the hundreds 25 of different attributes of the product.

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Q So if I understand you, so that we are on the same page, you're not saying there isn't a price premium, but you can't say at this point that there is?

A Well, actually, if we go back to my report, what I'm saying is that you can evaluate classwide damages using a common proof approach because of all the things that are in my report. That's what my opinion is. I haven't really gotten into the merits. That if the court were to certify 11 the class and if someone put forth a number as to what that premium was, then I would take the next step if so retained to evaluate that and to see whether it makes economic sense. But I haven't done that part of the analysis.

Q But going back to what you said earlier, I think you said your economic intuition would be that as you increased horsepower, the price increases as well?

A Actually, I kind of gave some linkages that as you increase the horsepower motor rating, it's likely that that's a higher cost of the input. And probability -- or probabilistically, yes, that would have an impact on the price. But there's other dynamics like a

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Page 41 competitive environment, profit margins. So there's all kinds of things that could impact that. But if you just kind of took that in isolation, it could have that sort of effect. When an input price increases, there could be upward pressure on the price, but there's other dynamics you have to take into account as well.

Q Do you know whether any consumers are willing to pay more for treadmills that claim to have a higher horsepower?

A I have not done a study of whether a consumer is willing to pay more for a 3.5 versus a 3.0 horsepower engine. Part of it is is that, you 14 know, we do see some treadmills with a 3.5 horsepower motor, and we do see treadmills with a 16 3.0 horsepower motor, but there is often a lot of other differences between those treadmills as well. So you can't just take, you know, the price difference.

Q But you're not ruling out the possibility that, all other things being equal, a consumer might be willing to pay more for a 3.5 horsepower than for a 3.0 horsepower treadmill motor?

Yeah, I'm not saying -- I haven't

done that analysis. I haven't said that one way or another.

Q Okay. Do you have any opinion as to why Sole sells treadmills with different horsepower claims?

A Well, I want to be careful here. I don't think I've asked them that direct question. Just as an economist and with my background and looking at the treadmill models, I can give an answer, but I don't know if it's the company answer. So I would caution it that way.

Q All right. And with that caution, what's your answer?

A Just that there -- you know, companies -- frankly, every company -- objective of firms are to maximize profits, and sometimes that means that you want to hit different, you know, market segments. You want to hit different segments of consumers. Different consumers have ²⁰ different tastes and preferences. You know, just to bring it on home here, you know, you've got 22 athletes, you've got, you know, sprinters, joggers and let's say walkers in terms of how people get their exercise. You have different, you know, 25 socioeconomic backgrounds and incomes and how much

people would want to spend on a treadmill. You 2 have different people that may want to have high tech treadmills versus ones -- you know, like my 4 treadmill is out in the garage, and I've got a TV there, and I don't care if I've got Bluetooth or not 'cause I turn on my TV. So, you know, I put 7 less of a premium on that. I'm just giving you an example, just a survey of one on that. And then also, you know, there's durability aspects. Some people will be using it every day; some people maybe just be sporadically. The only point I'm 12 trying to make is that it often is the case where 13 firms will have many differentiated products to try 14 to increase their sales and hit different market segments. So this is the very long-winded way of 16 saving when you ask the question, "Why do they have 17 a 3.0 and a 3.5," it just may be that the 18 combination of all of the attributes when you use 19 the 3.0 appeals to some consumers, and a 20 combination of all the attributes when you use the 21 3.5 horsepower or the 4.0 horsepower, you know, appeal to a different set of consumers. And so 23 they're trying to make sure that they increase the probability that they can expand, you know, the potential market they're selling into. Page 44

Q Let's shift our common understanding of terminology for a second, and now I'm going to talk about challenged claims. Which let's define 4 if we can challenged claims as the claims of Sole that let's say the F80 has 3.5 continuous 6 horsepower, or horsepower, when, in fact, according to plaintiffs, it's much less. All right?

A So when you talk about the "challenged claims," that's what you're referring to?

Q Yes. For each of the treadmills the ¹² challenged claims as to horsepower, if you were tasked with determining whether a price premium exists for each of those challenged claims, how would you go about doing it?

A I mean, the problem is I keep going back to the individual inquiry issue and that -it's almost like you're asking me how would I do a 19 classwide damages approach using sort of a common proof approach? And just given my understanding of the consumers, the demand drivers, you know, I'd still have the issue that it needs individual inquiry as opposed to just a common proof approach. So that would --

Okay. I'm sorry to cut you off. So

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Page 45 are you saying that because it needs -- and I understand your position is that it needs individual inquiry. So would the price premium then in your view potentially differ for each consumer with regards to the challenged claims?

A I mean, theoretically, if we were just talking theoretically, which is how I'm interpreting your question, you could have -- if there were a price premium, it could be different across consumers, or it may not exist at all. You know, I talk a little bit in my report about, you 12 know, treadmills being an experience good where people may go to the sporting goods store and actually try out the treadmill. You know, it's an expensive item. It's a -- you know, it's -- you 16 know, you're not buying a loaf of bread. You're buying a treadmill that could range from, you know, a thousand dollars to two or three thousand dollars. So it's not uncommon for people to try those out, in which case they could be perfectly happy with their purchase and it not have an impact at all.

Q Okay. We'll talk about that a little bit more, but since you've raised it, let's touch on it for a second.

Page 46 You mentioned that it's an experience good and that it's not uncommon for people to try it out. Do you base that on any research, or is it iust intuition?

A Well, actually more than that. I mean, I'm, you know, an economist by training. I have my skills, knowledge, education, experience and training. Experience goods are a well accepted economic concept about some goods. And I've observed in the marketplace that sporting goods stores will actually have treadmills out on the 12 floor taking up a lot of space, and I've observed consumers actually trying, you know, the treadmill. You know, I don't want to overplay this, but as a survey of one with myself, I tried out the treadmill before I bought it. I didn't want to just buy it off the catalog. So I think it's --

- Q A survey of two, I did not.
- A Okay.
- So now we're 50-50. Do you have any idea what percentage of consumers who buy treadmills test them before purchase?
- A They either test them or maybe they look at reviews. I mean, it's usually not a sight unseen type product. So if they don't test them.

1 I'm sure they're relying on either word of mouth, ² friends, they've seen it in action, or there's, you know, reviews on the attributes of the treadmill and, you know, the performance and so forth relative to price. And even if we're at 50-50 with you and I, that still says, hey, we need individual inquiry because you didn't and I did.

Q Well, let me go back to my question, which was, do you have any knowledge of what percentage of consumers generally test a treadmill before purchase?

A No. I can't -- I can't speak to that. But that's part of the point. We know that you can't say it's zero. We know that people do do 15 it because not only the behavior of consumers, but also the behavior of suppliers. The mere fact 17 there's a huge opportunity cost when you line up all these treadmills on your floor. That means you're not selling other products. So there's a 20 huge opportunity cost to the sellers, and so they must think it's valuable to the consumer to have them out there to be tested.

Q With regard to that, in this particular case how would testing it have an impact on -- let's talk about the challenged claim now.

Page 48 How would testing it either validate the challenged claims or invalidate the challenged claim?

A I don't think it -- if I understand your question, and I'm taking your words literally, testing doesn't -- if I understand the words you're using -- validate or invalidate claims, but it says something about the consumers' testing of the performance of the -- of the item, of the treadmill, and whether the performance-to-price ratio is acceptable to the consumer. In other words, were they -- did they get what they bought and at the price that they paid? So, in other words, they test it. They, you know, tested the different speeds and other attributes to see if the performance-price ratio was something that they felt that they would want to buy that product.

O Testing wouldn't determine -- would testing in your view allow a consumer to determine whether or not an F80 was 3 horsepower, 3.25 horsepower, 3.5 horsepower?

A The -- here's where I want to be careful in our terminology again. There's the 2.5, 3.0, 3.5 and 4.0 horsepower engines -- or motors. ²⁴ I keep saying engines because I'm thinking of cars. But motors for the treadmills. And I think my

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Page 49 understanding is of the -- of the challenged claims by the plaintiff is that you really don't get either that horsepower, or for a variety of reasons -- I'm not the technical person, so this is all in layman's language.

O Yeah.

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A But there's technical reasons plaintiffs would claim that it's not at that rated or stated level, the effective horsepower. And what I'm saying is that a consumer may not know the 11 technicalities of it. In other words, when you buy a car, you know, you don't know what's in the electronic control unit. You don't know what's, you know, in the engine. I mean, I've got a Honda hybrid Civic, and I don't have a clue how the 16 battery works; but I like the performance of it, and I was willing to pay the price for that car given that it was a hybrid and, you know, the benefits that I got from having a hybrid. Well, ²⁰ it's the same thing with the treadmills. I don't think any individual consumer, unless they were somehow, you know, a very sophisticated engineer perhaps and did some testing on the floor there of the store -- I think what consumers would look at 25 is does the performance of the product meet with

Page 50 the price that they're paying? And that's what I'm talking about with the fact that it's an experience good. They tried it. They're rated. The label on the motor would say 3.5. They got on it. They tried it. It fit their needs, and they paid a price that they thought was the appropriate price to buy that product.

Q Let me go back to something you said a few minutes ago.

A Actually, if you're going to switch, if you don't mind about every hour I'd like a break.

Every hour. That's fine. I was going to suggest a break shortly, but now is good.

- All right. Thank you.
- Be back in about five minutes?
- That will work.
- All right. Thank you. 0

(Whereupon, a recess was taken.)

Q Dr. Ugone, you touched on this earlier, but you would agree that Sole generally seeks to maximize revenue?

- Actually, maximize profits.
- What about revenue?
- No, it wouldn't make sense to

maximize revenue.

O Okay. If Sole had an existing inventory of a hundred thousand treadmills, and the prevailing market price was below Sole's cost to manufacture the treadmills, would Sole have a higher profit if it sold the units below its cost or if it refused to sell the treadmills at any price?

A The -- I may need -- let me give an answer, and then we'll see if this answers it or if I need a clarification of the question. But sometimes when an economist says something, there's fuller implications or additional implications.

The objective of the firm is to maximize profits or minimize losses. And so, yeah, maximizing revenue may or may not be the profit maximizing level of output. In other words, you could -- there could be a profit maximizing solution that gives you greater profits at a lower 20 level of revenue, and that can happen. So that's 21 why we say maximize profits. But I guess what I was trying to say is -- in response to what you 23 said is the firm will maximize profits or minimize 24 losses. That's the objective of the firm. So 25 they'll follow that behavior that will achieve

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these objectives.

Q Okay. And just in the abstract, with those hypotheticals -- and assuming they can't wait it out in the market, they've got a hundred thousand treadmills, prevailing market price is 6 below cost -- would they maximize profits by selling below cost or refusing to sell at any price?

A So if they -- I want to make sure I have the hypothetical. So if they have a series of treadmills where the cost of production is greater than the existing market price, what do they do? I think that's what you're asking me.

O Sounds fair.

A Okay. I would say it might depend on, A., expectations, but also the holding cost. In other words, if this is something that's perpetual, that there's not going to be any change in market conditions, then, you know, they probably sell those units at a loss. But if the holding costs were not that great, and if you expected the market to rebound, then you would analyze those factors, put them into the calculus, put them, you know, into the adding machine and decide, you know, whether you hold or sell.

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Q From your work on this case to date, do you have any idea who sets the retail price for Sole's treadmills?

A You know, people talk about setting price, but I take it as market-determined prices. In other words, it's influenced by competitor prices. It's influenced by certain seasonality factors. You'll see some variability in prices. So it's adjustments across time. It's set by, you 10 know, what -- an interaction of the demand side, but also, you know, kind of a rate of return or profit margin that the company needs to stay in business. All of that goes into a marketdetermining price.

Q And more narrowly -- looking at it more narrowly, do you have an understanding of who actually sets Sole's retail prices, not in terms of market determinants or how it's set, but who sets it?

A Yeah, I guess that's where I can't separate it out. I mean, I think companies figure out a price, and there's a price -- I'm trying to figure out the best phraseology to use. There's sort of the -- you know, there's a price that they 25 have, but then there's sort of the everyday price

Page 54 that you see the treadmills sold for. But you see variations around that. There's, you know, sale prices on, you know, Black Friday or Cyber Monday. Sometimes there might be other reasons why the price can vary. But I still think it's sort of market-determined. But, you know, Sole settles in on a price. Dick's Sporting Goods settles in on a price. I know Sole monitors what Dick's and perhaps Amazon is doing, and if they see those entities changing their prices, I think Sole during 11 the same period of time to remain competitive may change its prices as well. So it's hard for me to separate out the -- you know, the market-determined 14 factors versus just saying they're setting the price. 'Cause I don't think they're setting the price. They're taking into account everything I talked about. And, yes, somebody ultimately has to write with a magic marker on the price tag what's the price, but that's influenced by, you know, profit margins, cost of production, demand-side competitive products, and then they settle into the zone where they're going to sell their product.

Q And with regard to Sole selling its treadmills from its website, presumably, somebody ²⁵ at Sole sets that retail price; correct?

A Again, you can say "sets it," yes. Somebody has to type in the price. But I know they look to the competitive environment to make sure that their product is situated, you know, where they think it should be relative to competitor products, but also in a sense competing against itself. In other words, what is Dick's charging for the product? And so I think Sole has a philosophy they need to be at least in line with what Dick's may be selling the product for.

Q They don't set the price that Dick's 12 sells it, Dick's Sporting Goods?

A I think Dick's has the ability to vary that price, and I think they do vary the price. That doesn't mean the preponderance of the prices across time aren't at a certain level, but there's variations that occur within that.

Q I believe in your report you may have referred to the treadmills at issue in this case as the challenged products; is that correct?

I might have used that phraseology, 22 sure.

Q Let's continue with that. Do you have any understanding or knowledge of what range of prices are paid by consumers for the challenged

products?

A Roughly speaking -- it's in my report, but I'm going to do it from memory. But, roughly speaking, I think, you know, around 999 recently -- most recent prices with the tariff 6 increases and everything. You know, could be 999 for the -- you know, some of the -- I don't want to call them the lower end models 'cause I think even the lower end models are highly rated. But the less expensive models, you know, in the past have gone 799 to 999 all the way up to, you know, even 12 \$2,500 or, you know, \$3,000. So we're talking about a doubling or tripling of the range there, depending on the attributes of the treadmills. I 15 can look up the exact numbers, but I know my range is approximately right.

- Q Doesn't it always end in 99?
- 18 A Generally I think so, yes.
 - Q Did you make any determination of the average price paid for the challenged products?

A I think -- I mean, I've got some time histories. For example, I think it's Exhibit 23 6 to my report. Let me look. Yeah, if you look at 24 Exhibit 6 to my report, you can see the ²⁵ variability. But, you know, they're clustered

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Page 57 around that either 799 or 999 for the F63; and the ² F80, you know, was around 1,499 to 1,599, depending on the time period. But there's variability around that. But I think those numbers that I gave you would be, you know, a rough average. I haven't calculated --

Q That's a question I had -- I had a question about this chart, and maybe you can answer it for me. This says -- has the Monthly Average Sales Price on Sole's Website; correct?

A Correct. And I should have been more specific on that, but that was from the website, yes.

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Q Okay. So my understanding was that for a long period of time the F80 was at 1,499.99, and then recently, because of tariffs was the stated reason, it went up to 1,599.99 as listed on the website.

A Yes. With some asterisks on that.

Q Okay. And that's what I want to get to. I want to get to the asterisks because I see variability in this chart on the line that ²³ indicates it's the sales price for the F80, and I want to -- I want to get an understanding of whether the website price as listed was always

¹ | 1,499.99, but there was some other factors that caused it to vary a little, or whether there was a change in the listed price?

A Yeah, I -- I'm going to give you the best answer I can. That I don't disagree with you 6 in terms of what those predominant prices are, but 7 I think there's times that Sole will monitor what Dick's is doing, and they try to keep their prices 9 -- online prices in harmony with what Dick's may be 10 selling the products for. So I gave you two examples that generally -- you know, just as an 12 example, you know, on the Black Monday -- I'm sorry. The Cyber Monday and the Black Friday, it's not infrequent that there's hundred dollar reductions off of -- off of that price that we've 16 been talking about. Or there could be situations where I think someone may call Sole, and for a 18 variety of reasons may be successful at negotiating a slightly different price. That's my ²⁰ understanding. But this data that we're showing ²¹ here is what I'll call the weighted average price. 22 In other words, basically the revenue is divided by the units, and it's showing some variability. But

my understanding is that there could be that

25 variability for some of the reasons that I just

said.

Does this chart show variability based on shipping, taxes or special offers, something of that -- any of those?

A It -- this would be the price of the items is my understanding, if that's what you're

Well, what I'm asking is, so the price of the item, let's say, is generally 1,499.99 until recently. Does this chart reflect that 1,499.99 with adjustments for shipping and taxes, or is this chart the list price that you get on the website?

A Yeah, I believe it's the -- well, it's actually the revenues taken in from the items that are sold that have that list price of 1,499.

Q Okay. And do you know whether that list price on the website prior to it going up to 1,599.99 during this period of time, January 2015, till the 1,599.99 was it anything other than 1,499,99?

A My understanding is, is that that price could be adjusted for what Dick's is doing. In other words, if Dick's is having a hundred dollar off sale, my understanding is that Sole

Page 60 wants to make sure that -- in a sense that they're not competing pricewise with their own models in a sense. So they monitor what Dick's is doing, and then adjust their prices accordingly. That's my understanding.

Q So they would change that on the website. If let's say Dick's was offering it at 1,399.99, you're saying that Sole would adjust that on its website so that it's offering it at 1.399.99?

A Or at least somehow communicate to 12 consumers that there was the hundred dollars off,

Okay. Let's go back to hedonic regression.

A Okay.

O You'd agree that's a generally accepted technique?

A Sure.

Q And the general concept is that you can decompose the price of a product into price components that are attributable to certain attributes?

A Properly implemented, yes. I think ²⁵ I would agree. That's the intention, yes.

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Page 61 Q And I know you haven't done this, but do you have any plans to conduct a hedonic regression to determine whether the price of the challenged treadmills would be lower with a disclosure of the allegedly true horsepower amount rather than without the disclosure?

A I can even answer maybe a simpler question that I don't have any plans to do any hedonic regression at this point in time.

Q That is a simple question. Thanks.

And I may have asked you this already, and if I did I apologize, but do you believe -- I think you've already testified that the answer is no, but I'll ask it again.

Do you believe that a hedonic regression could be used in this case to determine whether the price of a challenged treadmill would be lower with disclosure of the allegedly true horsepower?

A I want to make sure I have the question properly. One of the "no" answers I gave previously was that this case from my economic training tells me that you need individual inquiry, and you can't just do a common proof approach. So that's the no answer.

Maybe -- I apologize. I might have

really missed the thrust of your question.

O Sure. And I assume because that answer was the no answer that it would, therefore, follow -- maybe it doesn't -- that you couldn't do a hedonic regression in your view to determine whether the price of the challenged treadmills would be lower with a disclosure of the allegedly true horsepower amount than without such a disclosure?

A Yeah, I haven't -- I haven't attempted that. I think it would be a very complicated analysis. But my ultimate opinion is that you need individual inquiry. You know, if you were going to try to do something with an econometric hedonic regression approach, I think you would -- I think that would take a lot of work with an uncertain outcome.

Q Have you ever performed a hedonic regression analysis in a consumer class action case?

A Yes. Yes, either performed or evaluated or rerun a hedonic regression. So the answer is yes to those.

Q All right. Let's take out the ²⁵ "evaluated or rerun" and just go with ones you performed from start to finish.

A Yeah, I haven't done one from scratch because in the nature of the cases I've been retained on, it was my opinion that individual inquiry dominated over a common proof approach. So I wouldn't do something that I knew was not appropriate. But that doesn't mean that I'm not well versed in it, and that doesn't mean that other experts haven't tried it. And so that's when I 10 said I evaluated what other experts felt was appropriate that I disagreed with, and then also, vou know, critiqued or evaluated those analyses.

Q Other than in the litigation context, have you ever conducted a hedonic regression analysis from ground zero?

A Actually, my profession, my career 17 is -- I call myself a forensic economist and damage 18 quantifier, so 95 percent of the work that I do is 19 in a dispute environment. So it's hard to speak outside of the dispute environment 'cause that's my area of specialization.

Q Right. And in that other five percent outside of the litigation context, have you ever conducted a hedonic regression from ground zero?

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A I don't believe so, no.

Q You would agree that the function of a properly performed hedonic regression analysis is to break out the attributes of a product; correct?

A I wouldn't have phrased it that way. I might understand the spirit of what you're trying to get to, but it's trying to decompose the price of a product and that which is attributable to the various components that make up the product.

Q And the components that make up the product you're talking about, would that be the attributes?

A Yes.

Q Would you agree that a properly performed hedonic regression analysis can determine the value of a particular product attribute?

A That's what the intention of it is. 18 I mean, we can all have varying degrees of, you know, perceptions of the success of that and does 20 it make sense. So there's two different levels. One is, you know, can you mechanically run a hedonic regression and get the computer to spit out an equation? Yeah, absolutely. Then the next thing is, well, taking it from a mechanical result, does it make proper intuitive results and is the

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model properly specified? Can we rely on the model? You know, that's where, obviously, judgment comes into play as well, but I won't disagree that that's the intention of the technique.

Q And to get to the point you just made, while hedonic regression analysis may appear to be scientific, it's, in fact, very much an art form; would you agree?

A I'll agree 100 percent with you. 10 That's also true of a lot of econometrics in general. You know, there's regressions outside of 12 hedonic regression, but there's always judgment of 13 the modeler that goes into it and which variables to include. There's explanatory variables and those sort of things. So, yes, it appears to be --16 it's statistics and it's math, and so, you know, it must be rigorous. But, you know, you need to take care in development of the model and the interpretation of the results.

Q And you just talked about explanatory variables. Is there an industry standard or anything of that nature to determine what must be included as explanatory variables?

Well, you would want -- let's try it this way. I'm trying to figure out the best way to

answer this. There's no cookbook approach that gives you the answer. But I want to be careful in saying that if there were a cookbook approach, the cookbook approach would be, well, you need the proper determinants. You need the proper explanatory variables to explain whatever variations you may see in the dependent variables. So that's the guiding principle. But going beyond that, you know, it's not like there's this list of what you include, if I'm interpreting your question properly. So that -- I'm sorry. Go ahead.

Q How would you determine the proper explanatory variables for hedonic regression?

A I mean, I think you'd look at a lot of the things that I have in my report in terms of, you know, what are the drivers of, you know, price variability. And so, you know, that would be, you know, an important consideration.

And we may have talked about this before, but you didn't do any -- have not done a conjoint analysis of any type in this litigation; correct?

That's correct. For the reasons that I said before that, you know, in my mind from an economic perspective the individual inquiry

Page 67 dominates, and so I wouldn't do an approach that vields a common proof approach.

Q And so based on that, would it be fair to say that you don't believe a conjoint analysis could be used to determine classwide damages in this case?

A That's correct. Now, there's two aspects. And you may or may not have asked this, but there's the proposal of Mr. Gaskin, and there's 10 issues with that, but then there's just the overall opinion that individual inquiry is required.

Q And so that's what I wanted to get at, and part of which is to say, you may have issue with how Mr. Gaskin proposes to do -- implement a conjoint methodology, but the bottom line is, regardless of how he implements that methodology, ¹⁷ in your view individual inquiries are necessary. And, therefore, no conjoint type of analysis could yield some method of common proof? 20

A I think I would agree with how you stated it, yes.

Q I don't think we've talked about this yet. Are you familiar with the survey methodology contingent valuation?

A Yes.

What is that?

2 A I think, you know, it's just another sort of survey technique. You know, I view contingent valuation of more just sort of asking people what they would pay as a price versus trying to tease out with a conjoint analysis through a

series of questions how they might value an attribute. I'm sure that's not the formal answer, but that's how I think about it.

Q Fair enough. And would it be fair to say that you don't believe a contingent ¹² valuation could be employed in this case to determine classwide damages on a common proof basis?

A Yes, so I would -- yes, I would agree with that. Maybe just expanding on the answer a little bit, 'cause a lot of these 18 techniques that we're talking about deal with sort 19 of willingness to pay as opposed to a ²⁰ market-determined price difference, if that makes 21 sense. In other words, one way that I think about 22 it is -- I'm not sure where you're located, but I'm ²³ down in Texas, and we get 30 straight days of a ²⁴ hundred degree weather. And I'd be willing to pay 25 -- willing to pay, you know, five dollars for a

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bottle of water walking down the street, but I only
have to pay \$1.25 because of competition and the
market environment and everything else. So the
point I'm trying to make is, if you asked me, I
might say, "Hey, I'm willing to pay five dollars
for that bottle of water," but I only have to pay
\$1.25 when I go to the Circle K or the 7-Eleven.
And so that's the difference between willingness to
pay and market price or changes in price or changes
in willingness to pay.

And I'll put a punctuation point on this

And I'll put a punctuation point on this, and then I'll stop. But market values to an economist is determined by prices, and so these techniques don't necessarily yield a price or a change in price as opposed to a willingness to pay. That's the issue, if that made sense.

Q Are you familiar with treatment and control experiments?

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A I'm not sure with the same phraseology that you might have used, but, yes, I'm familiar with control groups and those types of phenomenon or techniques.

Q And what do you understand to be the nature of that technique?

A And I'm not sure if we're talking

about the same thing, but it's not uncommon in survey techniques to have a control group and a test group just to see what the differences are and whether there's meaningfully different results.

Q How would that differ from contingent valuation?

A You may or may not have a control group I don't think necessarily. I mean, I think it just depends, you know, on the procedures that the surveyor wants to follow.

Q And would it be fair to say that you do not believe that a treatment and control group type approach here would yield any classwide determination of damages?

A I mean, for all the reasons that I've said before, unless -- unless there's something in your question I'm missing or unless there's a way you're going to tweak, you know, the approach or something to take into account something that would yield, you know, a claimed price difference or price premium as opposed to just a willingness to pay.

Q Is there any type of methodology that you could employ in your view in this case to determine the price of the challenged product had the appropriate disclosures been made? So assuming the veracity of plaintiffs' allegations --

A Yeah.

Q -- let's just take an example.

Let's suppose the plaintiffs' allegation is that no matter what they say, the horsepower of the motor is limited to 2.4. So let's take that. And is there an analysis you could do to determine what the price of the treadmills would have been had the disclosure been made "when we say 3.5 horsepower, you're really only going to get 2.4"?

A Right. And I said this before, and
I think you understand this; but my prefacing
comment is, so now my ultimate opinion is the need
for individual inquiry as opposed to common proof.
I take your question to be put that off to the
side, and now we're just sort of doing this
analytical analysis of what are the price of
treadmills with 3.5 versus 2.4 horsepower motors
regardless of this issue of the need for individual
inquiry. So I'm putting that off to the side. So
I think that's the question you're asking me. And
I think I would default back to, you know, what I
talked about before is could you — is there any
way either through a benchmarking approach or a

Page 72 before and after approach? I mean, those are -what I told you before in terms of how you might do it would sort of be the default positions to which you would then try to do the analytics. So you might look at -- you know, you might look at costs of production. You might look at costs of input. You might look at over time when there's a change of an input cost does that result in the change in the price of the output? 'Cause sometimes profit margins can change as well, so it's not necessarily 11 a dollar-for-dollar push-through of a change in 12 costs. You might -- obviously, you need to take into account not only the supply-side characteristics, but the demand side. You know, is there a demand for the 3.5 over the 2.4? Or once a consumer understands that a 3.5 is the same as a 17 2.4, and when they get on the treadmill the speed 18 is the same and everything else is the same, it may not have an impact on the price once they realize 20 that the capabilities and the output are the same, 21 if that's what you're asking me to assume. So to 22 the extent that people are buying the benefits that ²³ flow from a particular product, then it may not have an impact at all. So that's why you've got to

25 look, you know, at supply-side factors and

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demand-side factors. So those are the things I think about. I haven't done that separate study, but those are the types of things that you would think about.

Q You're not offering any opinion, nor do you intend to offer an opinion, as to what the price of the treadmills would be had what plaintiff alleges appropriate disclosures been made?

A I don't think I've done -- that analysis is not in my report. I haven't been asked to do that analysis. But I've just tried to give some guidance. You know, if I was asked, I'd give the same guidance, the same answer as I gave to you 14 that -- you know, my prior answer had a lot of different things that you'd consider, but I have not done that analysis.

Q As you sit here today, do you 18 believe that there would be any change in the price of the treadmills had what plaintiff alleges to be the appropriate disclosures been made?

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A So I haven't done that analysis, but to the extent that consumers look to the performance of the treadmills and may not fully understand what does 3.5 mean versus 3.0 versus 25 2.6, but if there was a certain treadmill that had

Page 74 a certain performance level, that goes into the price of the treadmill. So I don't think you're telling me the performance level's changing at all. 4 The treadmill is what it is. They're getting the exact same treadmill. It's just that instead of saying 3.5, it might say 2.4. But if the performance is identical, that's what people are paying for, and so I would be very, very careful in the analysis to take that into account. I've reached no determination. I haven't done that 11 study. But I'm at least letting you know the pause 12 I would have or at least an area of inquiry that I would be thinking about from an economic perspective in the sense that the product would be identical to what they're getting at the existing price they paid for it.

O And based on that the product's identical, it's just the consumer finds out it's not 3.5, it's 2.4, as you sit here today in your opinion you don't believe there would be any price change based on that disclosure?

A Yeah, I -- no, actually I said something a little bit more specific. I said I haven't done that analysis, so I'm not going to sit 25 here and say one way or another. But I can answer

Page 75 probabilistically that as an economist the flow of services from the treadmill that we're talking about is the same. So, probabilistically, if I did 4 the analysis and I got a different result, I'd really want to understand why because my a priori expectation would be that the flow of services are ⁷ the same, and so I would wonder why you are getting a difference. But I want to be a little careful, too, because I didn't give you all of the 10 determinants of that because you'd also have to look at competition in the marketplace and 12 everything else. So that's why I'm saying I haven't done that study. But if everybody's had 14 the same effect, you know, again, probabilistically -- or if everybody's had the same relabeling of 16 their horsepower motor, again, that would move the needle towards the likelihood the price would not be different.

Q You haven't performed any analysis 20 to determine if any consumers would not have purchased the challenged treadmills had appropriate disclosures been made; correct?

A I have not done an analysis -- I'm sorry. I just need your -- so alleged appropriate 25 disclosures, but I need a little bit more

Page 76 specificity on your question. Maybe just say it again. There's a reason why I'm hesitating a little bit. I just need the question again.

Q You haven't performed any analysis to determine if any consumers would not have purchased the challenged treadmills if appropriate disclosures from plaintiff's perspective had been made?

A I have not done that analysis, no.

Similarly, you have not done any analysis to determine whether fewer units of the challenged treadmills -- or how many fewer units of the challenged treadmills might have been sold if appropriate disclosures from the plaintiffs' perspective had been made?

A Those -- your two questions are close cousins.

So, yeah, I have not done that analysis. But, you know, again, that all goes to the individual inquiry issue, too.

Q Have you performed any analysis or conducted any research as to how Sole would behave in the marketplace if demand for the challenged ²⁵ products decreased by let's say 30 percent?

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A I'm missing -- have I done any analysis of that?

Q Right.

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A I mean, I've looked at the sales patterns over time. And, obviously, you know, with the COVID-19 pandemic, I mean, sales have increased substantially. You know, I think they've like doubled or tripled. So we know that they other than the China tariff -- they've increased production, and except for the tariff, you know, prices have remained constant. I would note that 12 if you took that -- you know, if you went back a year, there was less production, less sales, less 14 demand. You know, prices were, you know, clustered around that 1,499 level, although with some 16 variability depending on the seasonality and so 17 forth. So if as an economist I wanted to make some predictive statements, I would look to what I was just talking about. But I think we see nuggets of good information there just given, you know, what's 21 happened with the pandemic.

Q How would you go about determining, if you could, what effect let's say a 30 percent decrease in demand for the challenged product would have on Sole's behavior in the marketplace?

Page 78 A It's a little bit easier if I can just talk generally about kind of the hypothetical. But if, you know, price -- let's take it this way. 4 Some tenants of microeconomics, and within ⁵ microeconomics there's the theory of the firm and 6 theory of consumer behavior. Theory of the firm is 7 the supply side of the market. Theory of consumer behavior is the demand side of the market. So if 9 there's a decrease in demand for a particular 10 product in the marketplace, there could be downward pressure on price, except that not only do firms 12 have to maximize profits, but they have to make what's called a normal rate of return. Now, what 14 does that mean? When a firm makes a normal rate of return, that's the proper return that will keep the 16 resources in a particular market. If you don't make a return to keep the resources in a particular productive activity, firms exit the market, and that has price effects as well. So there's 20 long-run and short-run effects. But depending on 21 changes in demand, that could affect the profitability of the product, and then you'd also 23 look at what's happening in the price effects and

Page 79 whole semester of microeconomics in two minutes ² there, but those are all the things you need to consider.

O To your knowledge, did Sole ever sell its products below its cost?

A I might have to put more of a description on it. But I know that there's either returned products or allegedly damaged products or products with damaged packaging that got sold at relatively low prices. So that has happened, but those would be under those unique circumstances.

Q Do you know whether any of those sales were below cost?

A Well, I think I've seen some data where some of them were sold for like \$300. And I can't tell you exact cost of production, but I'm fairly confident the cost was greater than \$300.

Q And that data was provided to you by 19 Sole?

A I think that was in -- if you look at some of the spread sheets that were produced in the case, I think occasionally you see some prices 23 that appear to be very different than -- where a lot of units are sold, the prices that are very different are on a limited number of sales. And so

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1 I inquired about that as to what was going on, and one of the explanations I got was that occasionally 3 when a treadmill is shipped to a customer the 4 package may be damaged and the customer, you know, takes that as a bad sign and wants a replacement product. And so the original product is sent back, and that's when -- that may be sold at a reduced price.

Q Do you know whether any retailers have sold Sole treadmills below cost?

A I don't know one way or another.

Q Has Sole asked you to estimate what its exposure might be if liability is established in this case?

A No.

Q If Sole asked you to do that, how would you go about doing it?

A I think it might depend on the stage of the case, but one measure of good exposure is, you know, what is the -- you know, what are the plaintiffs saying? You know, if they ever do their 22 analysis and multiply things out, you know, there's that number. But then you could take a probabilistic approach of, okay, what's the 25 probability of various outcomes? So that's almost

as firms remaximize profits. So it's --

²⁵ unfortunately, I've just given a tutorial on a

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Page 81 more of a decision tree type approach. I know I've ² done such things in the past. I don't remember which cases, but occasionally I'm asked to do that. 4 Haven't been asked to do that here, but those are ⁵ the types of things that you could do. You could even make a matrix, you know, where you have various changes in prices and various units and so forth.

Q All right. Let's switch topics.

Does what a consumer believes about Sole treadmills' horsepower claims change what they pay for the product at retail?

A It depends.

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Would you agree with me that generally consumers cannot negotiate prices for consumer products in retail outlets?

A Actually, I have to put an asterisk on that answer because it's not quite the same. You don't go into Dick's and say, "Hey, it says 20 1.599, and I only want to pay, you know, 1,500." 21 But there are ways that consumers do effectively negotiate. Now, how do they effectively negotiate? They wait for the product to be on sale. They don't buy today. I'll come back. I'll come back in a month, or I'll check every couple of months.

Page 82 or I'll wait till the Friday after Thanksgiving. Or, you know, they usually have a sale around Christmas, so I'll wait till then. Or I'll sign up 4 for their rewards program, and I get \$50 off or I get 1,500 points. So that gives me a different price. So they don't go in to negotiate, but consumers effectively, you know, in a sense can vote with their dollars by behaving in ways that ⁹ I've just suggested. So it's not like, you know, they're just always stuck with that price.

Q But apart from promotions and discounts which may be there from time to time, for the most part places like Dick's give you a take-it-or-leave-it price; right?

A I think I would agree with that. I don't know that's quite true on the Sole website, but, yes, I'm not -- generally speaking, you don't walk into a retail store and tell 'em, "Hey, I'll buy it. Give me ten percent off" or something.

Q And any coupons or rebates, those would come off of the shelf price or retail price?

A So a -- I want to say yes. I want to make sure I have your question. So when I walk into Dick's and it says 1,599, if it's Cyber Monday or Black Friday, it might be a hundred dollars off

of that price.

O Right.

A Just to make sure where we're speaking. Whereas, the lovalty points and the reward dollars would come off of a future purchase, but you would be saving to yourself, "Hey, I'm actually getting it for \$50 less because they're giving me a \$50 store credit on another item."

Q And, generally speaking -- and I think we've already nailed this down -- you can't go into Dick's and negotiate 'em down from the 1,599.99 apart from score card points or Cyber whatever deals?

A I'm going to say I agree with you for like 99.9 percent of the occurrences. Once in a while, because I've even done this, where you walk in and you say, "Hey, it's scratched," you 18 know, or you're getting rid of a floor model and you might be able to strike a one-off deal, but 20 that is not a general occurrence.

Q And I want you to assume, 'cause you may not remember, but let's assume that a Sole F85 has a higher horsepower than a Sole F80.

A Okav.

Q All right. Which it, in fact, does.

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And let's say you have a consumer who has an affinity for higher horsepower treadmills like the ³ F85. That consumer who has a preference or affinity for higher horsepower pays the same amount for the F85 as someone who doesn't have that affinity or preference; correct?

A I'm staying within the construct of your hypothetical, but, yes.

Q Basically the guy who cares about the higher horsepower treadmills can't negotiate 11 his own price? And that would be the same with the guy who cares about it or the guy who doesn't care about it, they all pay the same market price?

A I think I would agree with you. I'm getting confused by the question a little bit because who would be negotiating a higher price versus a lower price?

Q Regardless of whether you want a higher horsepower or not a higher horsepower, you're all going to pay the market price?

A You will pay the price, although consumers and the market are -- you know, to an economist are marvelous things in the sense that if ²⁴ for some reason you think the -- you don't have an 25 affinity for the 3.5, but you like the rest of the

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machine and you think the price is a little too high, you can just wait until it's on sale. You can wait to get the hundred dollars off.

O Generally speaking, individuals, consumers can choose to pay the price that's being offered for it that's on the shelf or choose not to buy it; right?

A Yeah. Sometimes when you're speaking generally, I don't know if you mean not buy at all or go to an alternative product. That's sometimes why I hesitate. So I'm not sure which 12 direction you're going. But for a particular product, it is always true that the willingness to buy or your willingness to spend has to be greater 15 than or equal to the market price. Otherwise you 16 don't buy. If your willingness to spend is below the market price, that's when you don't buy. So it is always true that you will buy when the willingness to buy is greater than the market price or equal to the market price.

Q And if a customer paid \$2,200 -let's take a more realistic number. 2,399. If a customer paid 2,399 for a treadmill from a particular store on a particular day, but could ²⁵ have paid 1,999 for the same treadmill on that same

day, wouldn't the customer be better off paying 1,999 than 2,399?

A Yeah, it is always true. So I'm not 4 going to debate this or disagree with you, I guess. It is always true that, yeah, you would always prefer to buy it -- assuming everything else is held constant and there's no quality differences, you know, there aren't any differences of availability or when it gets shipped to you, you 10 know, because there's always complexities; but holding everything in the world constant, yes, consumers would prefer lower prices rather than higher prices.

Q You talked a little bit earlier about product differentiation.

A Yes.

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And can you explain again what do you mean by product differentiation?

A Yeah, maybe the easiest way to give 20 it is through an example. So you could think of two different farmers, and both farmers produce wheat. And you take the wheat from one farmer, put 23 it in a bucket. You take the wheat from another farmer, put it in a bucket. You know, you can switch the buckets around, and you won't know which

farmer the wheat came from. And the likelihoods ² are that the prices for that wheat are going to converge to the same price. You're not going to see -- holding everything else constant, vou're not going to see difference in prices there. Well, firms want to compete, and so now instead of talking about wheat let's talk about treadmills. And so I want you to buy my treadmill, you know, more than the other guy's treadmill. And so you 10 may have attributes in your product that make your product a little bit different than the other guy's 12 treadmill or their product. So that's what we mean 13 by product differentiation. Is there something that will differentiate your product from the competitive product that increases the probability that the consumer will desire, demand or buy your product over the competitor's product?

Q So companies may engage in product differentiation to either sell more product or sell it at a higher price?

A There could be price effects or, frankly, the price effects could go either direction. Could go a higher price or a lower price, depending on the differentiation. I mean, so the easiest way to think about it is, you know,

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we talk about the quality of different items. That's not necessarily bad because not everybody wants to buy the highest quality item. Some people -- you know, there's premium products. There's the regular products. And I think sometimes there's a euphemism of value products, but those might be, you know, the I hate to say lesser quality products because people will want to pay a lower price for those, but that is what they want. But, yes, I mean, the differentiation can go in a lot of different directions.

12 Q Would you agree that one way for a treadmill producer to differentiate its product 14 would be with regard to horsepower?

A That either could be a way to differentiate -- and the part that I can't speak to -- or there may be a reason why certain treadmills their design has a higher horsepower than other 19 treadmills. And at this point it's now getting 20 into the engineering side that I don't know, but it may be that bigger treadmills require more 22 horsepower than smaller treadmills. I don't know. ²³ But there could be a way to differentiate where everything else is the same, but you have a different horsepower, or it could be in your

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differentiating process that it may require higher horsepower. I just don't know the answer to that latter point.

Q And all other things being equal, you'd agree that there's a difference between a treadmill that makes a higher horsepower claim than one that doesn't?

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0 From a product differentiation standpoint.

A Yeah, I was going to say it's almost tautological. Yes, one -- you know, tautologically and physically, yes, one has a 3.5 horsepower motor, the other has a 3.0. So there's a difference. Now, my hesitation was the perceptions of consumers, the benefits that flow from it, the performance of the treadmill. I'm putting that all off to the side. But physically and technologically, yes, that's a tautological statement.

Q I'm good with tautological statements.

Doctor, it's 12:16. Do you want to take a break now? We've been going about an hour.

A Yeah, that's great. About every

hour I like that. So appreciate it.

Q Do you want to take a lunch break now for maybe a half an hour, or do you want to just take a short break? Either is fine by me.

A You're on the East Coast, I take it? Is that where you are?

Q Yes. But it's up to you. I don't think I'm going to be eating anything, so --

A How about if we take a five- or ten-minute break, come back for maybe, yeah, another hour session, and then we'll take our lunch break then, if that works for you.

Q That's fine.

(Whereupon, a recess was taken.)

Q Dr. Ugone, you would agree that the claimed damages in this case is the difference between what consumers paid for the challenged treadmills as they actually existed during the class periods and what consumers would have paid in a but-for world where what we believe to be proper horsepower disclosures were made?

A I believe I agreed that it would be -- to the extent that, yes, the damages are a claimed price premium measure of damages, I agree with you, yes.

Page 91 Q Different topic. In writing your ² report, were you given any assumptions on which to rely?

A I don't remember being given any assumptions, no, I don't think so.

Q Did you rely on any assumptions in reaching your opinions?

A I'm trying to figure out how far you're taking that, but I'm assuming, for example, when I got information as to sales or what's been produced in discovery that that was accurate 12 information. That was an assumption.

Q Okay. We may go into this in a little more detail later, but did you make any assumptions with regard to liability in this case?

A I don't think I -- it's sort of an open question. Regardless of whether there's 18 liability or not, you know, the question is -- that 19 I was trying to evaluate is have the plaintiff 20 experts, Mr. Gaskin and Mr. Weir, you know, proposed reliable methodology for evaluating classwide damages using common proof? And, you 23 know, I didn't need to -- I don't think I needed to make any liability assumptions associated with that. And then my investigation as to whether I

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felt whether individual inquiry would be required to analyze that concept, I don't think I had to make any assumptions. It's not like in other cases. Sometimes in other cases you assume liability, or you never get to the damages question. Here it's a slightly different question that's being asked.

O Here in making your -- giving your opinions with regard to damages, did you assume that plaintiffs could prove liability?

A I'm assuming there's a dispute, and that the plaintiffs view that they have a valid case, and that's what they're going to try to set out to do, yes. But, again, I don't know that I --15 I view this class certification stage a little bit different than if you're, you know, in a merits phase. I don't know if that explains it or not, but, I mean, I don't know whether you can prove it 19 or not. The question is -- you know, is does the difference you're talking about has that created a price effect?

Q Trust me. We got this on liability, so we can just -- Thomas may disagree. I don't know.

With regard to the Gaskin survey, if I

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Page 93 understand it, one of your opinions is that his post survey would be a measure of willingness to pay?

A Correct. Yes. And before I kind of said "willingness to buy" a couple of times. I just was using those interchangeably, but willingness to pay is a better thing to say, yes.

And would that be -- is it your understanding that his survey would give you a calculation of an individual willingness to pay?

No. I think he's coming up -- I think it ultimately will yield sort of an average -- an average willingness to pay across all the consumers from -- as dictated by his survey results.

Q And how do you define the term "willingness to pay" generally so we're on the same wave length?

A I'm trying to put this in a layman's way to think about it, but if you might have demand for a particular product that has a set of attributes. And where it's a little bit harder, when you're talking about the demand for a product, you're talking about, you know, a whole bunch of 25 different prices and a whole bunch of different

Page 94 quantities demanded. In other words, how much would be demanded at each of those prices. But when you talk about demand, that's giving you the entire schedule. It's not just one price and one quantity demanded. So that makes it a little confusing. But you might think of demand for product A, and then you might think of demand for product A primed, where A primed is the same as A, except for one attribute. And let's just say the demand for product A primed, so minus an attribute, is less than the demand for product A. Generally when you're talking about willingness to pay, 13 you're talking about that willingness to pay that 14 difference between the demand curves. Now, that's not a difference in market price 'cause you don't have supply in there 'cause you need supply and demand to interact to determine the market price. So when you're looking at differences in 18 19 willingness to pay, that's sort of the difference in the demand curves for the two products.

Maybe an easy way to say it is, you know, like I said before, you know, that, you know, under one set of circumstances people might be willing to pay five dollars for a bottle of water. Under another set of circumstances the demand is such

that they might be willing to pay four dollars. But, again, that's a willingness to pay. That's not a market-determined price.

O Using Mr. Gaskin's survey results, could you calculate an individual's willingness to pay?

A I think in the deep down inside of his results he might have that because there's -he'll have a number of survey participants that are 10 ultimately being aggregated together for his final number, but he has the individual results. So I 12 don't know if he would report that, but he probably could do some sort of calculation to figure that out.

Q Switching topics. Do you believe that a product can be produced for a cost of X and have a market value that's less than X?

Yes. And that's -- in the long run, that's when that product isn't produced anymore.

And how does that generally happen?

Which part of it? Companies go out of business.

Q I mean, how does that generally happen that you have a product that's produced for 25 X and it's sold or has a market value of less than

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X? 1

2 A I mean, if you think about it, there's cost of production. And so there's the price of labor, there's the price of capital, there's the price of raw materials. And then the existing level of technology is how you combine your inputs to get output. So basically from the firm side you have technology, you have the labor, you have the capital, and you have the raw materials in a very simple way of talking about it. And it could just be -- who knows? -- the price of 12 labor is too high to put the product together relative to what people will spend for the product. 14 Or, you know, the price of, you know, whatever an 15 input, steel or the price of aluminum or, you know, if you're having implants put in your mouth for a 17 tooth, the price of the titanium screw is too high. 18 It could just be then the cost of making the 19 product. Unless there's future technological changes, the price of making the product is higher than what people want to spend to buy that product.

Q Let's picture a typical graph of supply and demand, and such graph usually reflects the downward sloping demand curve and upward sloping supply curve and winds up looking like an

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A Yes. So to everybody, except to somebody taking an economics class, it just looks like an X, but there's some very important implications of that X.

Q All right. And on a typical graph of a supply curve, what does a Y axis represent?

A Well, you have the vertical axis and the horizontal axis. So on the vertical axis, which I'm taking to be your Y axis, would be the price -- the potential prices of the product. The horizontal axis would represent quantity supplied.

Q When you talk about supply-side considerations, which comes up in your report, does the, quote, unquote, "willing seller" have to be the manufacturer of the good whose market value you're trying to determine?

A The -- there's the ultimate supply curve and demand curves for the final product that's purchased by final consumers. And then if you think about it, there can be stages of production. So it's not uncommon that you have a manufacturer. You might even have a wholesaler or distributor. You might even have then the final retail outlet. So all of that goes into, you know,

Page 98 kind of the final supply curve, but you can have stages of production. I'll stop there.

Q In this case would the supply side consideration include Sole itself based on its internet sales as well as, let's say, Dick's?

A Yeah, they're both competing for the final -- to the final consumer and --

They both fall in that seller Q category?

A I want to make sure I'm staying up with the question you're asking. But, yes, both Sole and Dick's sell to final consumers, yes.

Q Have you done anything to determine the relevant supply curve at issue in this case?

A I haven't estimated the supply curve, if that's what you're asking. No, I have not.

How would you do it?

Well, I think the one thing you take into account when you're talking about supply, that's heavily dependent on cost of production. And so you look at, you know, raw material input costs or just, you know, if they acquire -- you know, what's the acquisition price of the motors that they put in the treadmills, those types of

Page 99 things. Or it could be that the treadmills are actually, you know, contracted out, and so a company could buy, you know, a product and have it rebranded. So there's a lot of different things. But basically you'd kind of look at -- essentially you put a heavy weight on cost of production.

Q How would you determine Sole's price elasticity of supply?

A So there's -- just for the record, when you're talking about elasticities, or here you're talking about the price elasticity of supply, you're talking about the responsiveness or sensitivity of quantities supplied to a change in price. In other words, if price were to change --15 if you're talking about a market supply curve, the question would be if the price of the product were to change, how much would suppliers in aggregate respond? So let me say one more thing. When we talk about the concept of supply, that's kind of a qualitative concept. In other words, generally speaking, as the price goes up, the quantity supply increases. If the price decreases, the quantity supply decreases. Those are qualitative statements. When you talk about elasticity, then that starts to be quantitative. If price goes up,

Page 100 how much does quantity supply increase? If price goes down, how much does quantity supply decrease? It gets a little bit more complicated 'cause you're talking about relative percentage changes within elasticity where you compare the percentage change 6 in price to the percentage change in quantity supplied. But the elasticity is quantitative, supply is more qualitative is one way I think about ⁹ it.

Q And I'm not sure, but I thought my 11 question was could you determine Sole's price elasticity of supply?

A You -- at least maybe along a relative range, or you might figure out how they might respond in terms of production to a change in price or a change in input cost or those sort of things. So I'm not saying those are easy things to do, but that's how you would do it.

O And what --

20 A And where -- I'm sorry. Where you'd 21 start is, you know, I would start by looking at, you know, cost of production.

O And would that be the same for the price elasticity of supply of treadmills generally you look pretty much at the cost of production

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A Yeah, the -- this is again where it gets more complicated, and we could spend weeks on this. But, yeah, you'd look at the marginal cost of production, and the supply curve of the firm is the marginal cost of production above the average variable cost curve. And you sum those across 8 firms to get the market supply curve. So it's very closely related to marginal cost of production, ves.

Q Appreciate the shorter response. I don't have weeks.

13 Do you have any idea what Sole's typical profit margin is on a treadmill? 14

A No. No. All I know is that there was the discussion that their profit margins, you know, were being squeezed with the tariffs on the products from China. And their way to -- you know, to help with that phenomenon was to raise the prices by a hundred dollars, roughly speaking, of the treadmills.

O And we both I think used the term before "but-for world." And just to make sure, can you define that term as you understand it so we ²⁵ have a common understanding?

A Sure. So when we talk about "but-for" -- and I'll give a couple of different explanations so we can converge. But the but-for world -- this is going to sound strange to somebody that's not in litigation, but the but-for world is 6 a world that didn't exist. The but-for world is usually described as what the world would look like in the absence of the alleged wrongful conduct. Or 9 the but-for -- sometimes you talk about a but-for 10 reconstruction. In other words, for example, what would the market look like with this one change. 12 But generally in an environment that we're talking about, it has to do with what would the world have looked like in the absence of the alleged wrongful conduct.

Q And I understand that you may take issue with his methods, but do you believe that Mr. Gaskins' proposed methodology is an attempt by him to measure the change in market value of the challenged products in a but-for world?

A Well, let's take it in baby steps if we can. I don't disagree with he's contemplating a but-for world. In other words, he's saying if we take the actual world and we make this one change, and that change has to do with -- I understand the

Page 103 claims about the -- the horsepower claims on the motors. So I think that's a foundational point is what he's trying to do. So I do agree with the concept he's trying to look at the but-for world. So no arguments there.

O Would you agree that the damage analysis -- if you were going to do a classwide damage analysis in this case, it has to be or involve a but-for world?

10 A I think so. I think I would agree with that. I was giving a long answer, so I agree 12 he's looking at the but-for world. And as you 13 know, I have a disagreement with him as to how he would implement that, so I just wanted to complete that part of the answer.

16 Q Sure. What things would be 17 different in the but-for world in this case as opposed to the real world? I know, obviously, one difference would be the change in the horsepower ²⁰ claim, but is there anything else that would be different?

A Well, I think my understanding is that plaintiffs are making certain allegations about representations dealing with horsepower. And 25 if we can just broadly stay with that. Plaintiffs

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are also claiming a price premium damages approach. My understanding of plaintiffs' theory would be 3 that if allegedly accurate information had been 4 presented to consumers as opposed to the actual challenged claim, that consumers would have paid 6 less. So if you're trying to isolate that, I think your question was what else would be different in the but-for world. But given my understanding of what's being claimed as damages -- and I'm not an 10 attorney, but given my understanding of how the law might want -- allow one to get to price premium 12 damages, I think that would be the only change to 13 try to isolate what that alleged price premium would be. Hopefully I answered the question, but 15 that's my understanding. So it should have been a short, yes, that the change is the information provided about the attributed dispute.

O And so the attributed dispute being horsepower, and in the but-for world the price might change as well?

A Well, that would be something that would have to be analyzed, and so here's where you have to be careful. There's a couple of different ways to look at this. One is to realize that the description of the attribute might be different,

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Page 105 but it's actually holding the product the same. In other words, the product's the same. It's just the description of whatever the dispute is here about how horsepower information is communicated. So that's the only difference. Now, where you have to be very, very careful -- and I don't think anybody wants to go in this direction -- but if price were to go down, it could be that there's incentives to make other changes to the treadmills. But that 10 becomes much more complicated, but we're not going in that direction. So I think what I would say is you got the exact same treadmill. Description's a 13 little bit different. And then the area of inquiry is does the price change at all. But that becomes an empirical question. You asked me what changed. 16 For me it's just the information flow. And then it's an empirical question as to whether the price 17 will change.

Q So in the but-for world, would you not be looking at whether features change or the defendant sells fewer treadmills or whether it repurposes its facilities to make different treadmills? None of that you would be looking at in the but-for world if you were analyzing it in 25 this case?

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Page 106 A I mean, that could -- that could happen. It would make the analysis very, very complicated. That's what I tried to say. I mean, 4 if you really think about it, you know, very rarely do companies just sort of change along one 6 dimension. They may change along a number of different dimensions. But I think the exercise here would try to keep things as constant as possible, except for the information flow revolving 10 around the description of the horsepower of the 11 motor and how that's described to the consumer. 12 But other than what impact they may have, my first inclination would be to say, hey, in this description of the but-for world the product's the same, and people are getting the same flow of benefits. This has to be -- this is why you have to make sure that the analysis is correct. It's 18 not like the quality of the product is changing. 19 It's not like the performance of the product is changing. The product is identical. It's just that there's a description of what feature that's different.

Q So for analysis of the but-for world in this case in terms of damages, would you say that you would hold constant everything except the

description? Assume it's the same product. The ² description varies. But you're holding constant the number of treadmills they manufacture, you 4 know, whether they add more features or change their advertising. All that is being held constant, and you're just changing the description; is that correct?

A No, I -- no. Because there's kind of first order and second order things. So if it 10 turns out that because the performance of the treadmill and the quality of the treadmill is the 12 same, you know, whether you describe the horsepower 13 as A versus B may not affect the demand curve since 14 the flow of services are the same. If that doesn't 15 affect the demand curve, and if there's no change in the supply curve, then the price hasn't changed, 17 and the quantity hasn't changed. But if the demand 18 curve were to change, if the demand curve were to decrease or shift down, then the price would 20 decrease, and there would be -- in a new market equilibrium there would have been a different price and quantity. That doesn't mean you still can't do what you can do, but I'm not -- I want to be careful that, you know, we just described the mechanism a little bit more precisely than the way Page 108

you were phrasing it.

O Have you ever seen a American business draw its own supply curve before making a decision to produce a product?

A I think they do that every day of 6 their lives. The interesting thing about economics -- and this is the hard part to understand - is that we can be talking theory, and I can go in to teach a class and talk about all different theories 10 like a consumer -- you know, when you talk about 11 the theory of consumer, you talk about maximizing 12 utilities subject to your budget constraint. Well, 13 I may think that way when I go into a grocery store 14 and I buy something, okay, this will up my utility, 15 because I'm an economist. But consumers don't necessarily know all the theory, but they behave as 17 if they know those theories. In other words, you 18 buy products that give you the most satisfaction. 19 You don't walk around saying, "Hey, I maximized my utility today." But, hopefully, when you spend your income, you were getting the greatest satisfaction out of that. It's the same thing with 23 firms. They may not draw the supply curve, but they clearly -- I mean, this is what the whole

²⁵ financial statements are about. They look at their

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Page 109 costs of production. They look at their revenues. They look at prices that can be charged. So they may not put it in the classroom setting of supply and demand curves and elasticities and everything else, but they behave as if they're doing those concepts. So I would say companies look at those concepts all the time.

Q For the purposes of calculating damages in this case, would you agree that the number of challenged treadmills purchased by the proposed class members is fixed as a matter of history?

A I would say that -- I would say you have to be very careful with that statement. The number of treadmills that were transacted in the marketplace is a known quantity. I'm not disagreeing with that. I think that there's some plaintiff experts that take that to the extreme and draw some incorrect conclusions. Nobody is saying that that number is different, that the number of actual treadmills sold is somehow different than was actually sold. That does not mean, however, that every one of those represents a damaged purchase.

Q Do you think that the supply -- if

Page 110 you were going to figure out the supply for the purposes of determining damages in this case, as you indicated you have to consider supply-side considerations, would that be anything other than the historical number of units sold in your view?

A Yes, because when you talk about supply, you talk about all the different prices and all the different quantities supplied along a supply curve. You're not just talking about one point. There can be one point on a supply curve where you have a given price and the corresponding quantity supplied, but that's not what supply is. Supply is all the different prices and all the different quantities supplied that make your supply relationship between price and quantity supplied. That's what we're talking about when we talk about the concept of supply. So there's a supply curve that tells you that relationship, and then when you interact demand with supply that tells you where you are along that supply curve.

O Have you calculated the supply curve for the challenged treadmills in the but-for world here?

A No.

O And how would you go about doing

that?

Well, that's -- that's where just like, you know, there's techniques -- you know, even the conjoint analysis to try to figure out the demand side of the market. You can look at and take into account cost of production to try to figure out how firms might respond to a change in price.

Q And then you mentioned cost of production. Anything else to determine the supply curve?

A Well, you generally take into account -- cost of production is the easy one. But also, you know, opportunity cost and other alternatives. In other words, sometimes companies will not only look at the costs of making a particular product, but you've always got to keep an eye on, well, if I took my resources and put them into something else, what could I make 20 somewhere else? Companies do that. That's when 21 they go out of business and they take their resources and make a different product. So you've got to, you know, look at your opportunity costs and your costs of production. And the technology tells you how you combine inputs to produce output,

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but all of that goes into the supply side.

Q And what econometric tools, if any, would you use to determine the supply curve?

A You could try to figure out elasticities of supply. So for small movements in price, how might quantity supply change? So you could look at that. Or, you know, you -- like I said, you could see how your costs change as output changes. That's -- when I was talking about marginal costs before, that's what that concept is. 11 So if there's a change in price and if you were to 12 change output, you know, how would your costs change relative to the change in revenue? And when you look at a change in revenue relative to change 15 in costs, you know, what does it make sense to do in terms of production? That's what companies, you know, try to figure out.

Q In your review of this case, have you spoken to any consumers?

A I have not spoken to consumers. I have done a lot of looking at reviews, you know, star ratings and so forth, but I haven't spoken to any consumers.

Q And let me give you a hypothetical. 25 You've got -- suppose you got 50,000 class

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Page 113 treadmills, and let's suppose you're to do a supply analysis and you determine to your satisfaction that only 40,000 class treadmills would have been supplied if Sole had disclosed the true horsepower of those treadmills. What would be the appropriate measure of economic loss for those 10,000 treadmills that would not have been sold?

A Yeah, there's two ways to do it. One is that the value of any product to an economist is its market price. So you'd have a new equilibrium market price, and so you could still 12 look at a price difference between what they paid 13 and what the price would have been in the absence 14 of the alleged misrepresentation. So you can still take that price delta. What the damages is not, it 16 is not equal to the entire amount that they paid for the treadmill. Because even though they may not have bought it, they still got the flow of services from the treadmill. So you can't just 20 say, oh, for all those other people we'll just take the amount that they paid for the product because they still got -- they still got the product, and they still got the flow of services from the product.

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Q You talked about some supply-side

Page 114 considerations. Would the disclosure of the true horsepower in a but-for world affect the cost of production?

A To me that's a technical question. My first response -- if you were to just say, "You have zero information, tell me your best guess, and then you can run off and study it," my first guess would be, no, I don't think so because everything's the same. You might have a labeling change, but that's kind of a wash with the original labeling. So my first inclination is to say, no, you know, subject to analysis.

Q Would the disclosure of the true horsepower affect things like the cost of labor, the cost of shipping?

A I don't believe that there would be a corresponding spillover effect to other input costs unless -- you know, the only thing I'm going to say is I'm not the mechanic. I'm not the engineer. I don't know what spillover effects may exist. But just at the first, you know, inclination I'm giving you the answers that I can give you. When I start to feel uncomfortable, I'll let you know.

Q And you have. That's fine.

Yeah.

As a matter of economics, do you believe there's ever an occasion where a conjoint analysis can be used to determine classwide economic damages?

A If you -- I think of it as a spectrum and where the needle is on the spectrum; and the more narrow some of the attributes of the product, and the more narrow some of the perceptions about the product, the greater the probability that a conjoint analysis properly modified can give guidance to an answer. But the greater the dispersions you see, whether it's the price variability or interpretation of the alleged claim asserted, alleged misrepresented claim, then it becomes harder for conjoint analysis to work. But I will stick by the original position that 18 there needs to be modifications to the conjoint analysis 'cause the conjoint analysis really is ²⁰ just telling you about the demand side of the market. It's not saying anything about the supply side of the market. Even though I gave you this description of the distribution around the perceptions of the product and the interpretations, even holding that constant, you've still got the

Page 116 problem that the conjoint analysis is a demand-side analysis. It's not a market equilibrium price analysis.

Q Would you agree that you're not an expert in conjoint analysis?

A Yeah, I've always said I'm not your survey person. So what -- I mean, I've done, you know, 50 of these cases. I evaluate from an economic and damage quantification perspective. A 10 conjoint analysis in terms of the inputs and the 11 outputs and the implications for damages, that I 12 absolutely am an expert in doing, and I've done it on virtually every case. But I'm not what I would 14 call a survey expert in the sense that if you came 15 to me and said, "Hey, Doctor, I need a survey 16 done," well, I've got colleagues that specialize in that area, and I direct you to them. But in terms 18 of what I'm doing in terms of economics and damages 19 and the application of the results of conjoint analysis to that environment, absolutely, I'm an expert.

Q Have you designed and conducted market research studies?

A I haven't -- that's what I'm saying. 25 So I'm not the survey person, but I'm an economist,

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Page 117 and I'm well versed in the theory of -- like the theory of consumer behavior. And if there's one thing an economist knows, that's demand for a product and the inputs that go into a demand for a product and why people buy products and studying the determinants of demand. So those are all areas that are within my expertise, but I don't take that next step and design a survey. That's what I'm saying. I'd send you to my colleague for designing a survey, but I clearly give inputs into here's 11 what you better look at when you're designing that 12 survey.

- 13 Q But you've never designed yourself a conjoint survey?
 - A Not myself for all the reasons that I've just said.
 - Q Have you ever implemented or executed a conjoint survey that someone else has designed?
 - A Same answer.

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It would be no?

Yeah, but for all the reasons. I mean, my area of specialization is a little different. I don't do the actual survey, but I look at it from an economic perspective. I know

Page 118 the determinants of demand. I know when you've missed the mark in your survey. So I'm not going to go out and write the question. I'm not going to go up to you and ask you the question, but I'm going to tell you, "Hey, your question's missing all these determinants of demand." Or if you get an answer, I'm going to tell you why that's not a price. That's only a willingness to pay.

Q And I'll help Susan with this later. Have you run a hierarchial Bayes regression?

A Yeah, the -- just in the sense of reviewing, you know, what other people have done. I understand that's one of the techniques -- that's one of the procedures that's used to take into account the full information from the survey results, but, you know, I don't do that in a survey technique because I'm not doing a survey.

Q And other than in a survey technique, have you ever run a hierarchial Bayes regression?

A You know, I might have done some two-stage type regressions which get to be kind of a close cousin. But, you know, I don't run around on a daily basis saying, "Okay, let me run a ²⁵ hierarchial Bayesian regression today."

Page 119 Q Not even on an annual basis? Even a decades basis? Any basis?

A Yeah, there's been times that I've rerun, you know, the models that have been put forth in cases. So I have done that.

Q So you've rerun somebody else's regression. Have you run any hierarchial Bayes regressions that you've designed yourself?

A Yeah, not for all the reasons that 10 I've said before. You know, I look at it from an economic perspective. And I might be so bold as to say, some of the other people they say that and throw around some fancy terms, but they're letting the program do the running. They're not actually designing these and running them. They're not -no matter what they try to do and put fancy words in the report, they're not really doing that. They're letting the program do it.

Q So I shouldn't pay them as much as I'm paying them? Is that what you're saying?

Well, I'll let you decide that.

Have you conducted yourself any conjoint-based market simulations?

A No. I mean, all the answers are the same that I've given you in terms of what I do. So

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I approach things and I'm retained as a forensic ² economist and damage quantifier. So I'm not -- I'm not critiquing, you know, the pure survey aspects, ⁴ nor do I run those surveys. But I absolutely can look at things like prices, determinants of demand and either the inputs or the outputs. I just don't get into the, you know, mechanics of actually doing the survey.

Q And in this case you're critiquing in part a proposed contract market simulation; correct?

A Sure. Yes. For all the reasons that I've just said.

Q And in approximately how many cases have you done that?

A Probably -- you know, I would say out of the 40 or 50 cases I've worked on, I've got to say at least three-quarters of them probably had a conjoint analysis where I've done this exact same analysis. So I'm sure 40 different times I've 21 looked at that to the extent -- now, I don't mean 22 to take up your time. But, you know, earlier we ²³ talked about the different cases. Sometimes people propose an analysis. Sometimes they do the ²⁵ analysis. Sometimes they sort of just say, "I can

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do it," without really proposing even an analysis. But it's not infrequent, if that makes sense, that I see a conjoint analysis and evaluate it the same way that I'm doing here.

Q Have you taken any courses with respect to conjoint analysis?

A I've actually, you know, read books. I've read what other experts. I've listened to deposition transcripts. I've listened to marketing professors. I've worked on the same side as marketing professors. So the knowledge I've obtained has come through, you know, all of that work experience. So sometimes I may just do one 14 side of a case, and there may be a marketing professor on the same side of the case as well. So 16 I've had those interactions. And like I've said, I've read, you know, some of the literature and also listened to what, you know, opposing experts have said. So I've actually got a wealth of input into, you know, what I know about it.

- Q Have you taken any courses with respect to conjoint analysis?
 - Not any particular courses, no.
- Have you published any articles with respect to conjoint analysis?

Page 122 A No. And, frankly, probably in the last ten years I haven't published any articles at all. So even though I've been doing damage quantification for 35 years, I don't -- that's not what my job is. I don't publish articles.

Q And you mentioned that there are individuals in the analysis group who do have expertise in designing and implementing conjoint analysis?

A Yes.

Q Did you consult with any of those colleagues regarding the proposed conjoint analysis in this case?

A Not in this case. In other cases I 15 have. So I have relied on input from my colleagues in other cases, but in this case it wasn't necessary because this was pretty much a -- you know, a standard type description of what was being described. There wasn't any special aspects that required me to consult with a colleague. 'Cause I 21 also even just looked at the reference materials ²² that Mr. Gaskin was relying upon, and it supported, ²³ A, what I knew, and, B, you know, what my position was here, and actually was counter to what he was 25 saving. So I did all of those things.

Q How was it counter?

Well, he keeps saying that he's calculating the market price, or at least that's the inference, the change in price, when the literature doesn't support that. And the documents that he's relying upon don't say that. They talk about it -- you know, a willingness to pay. They talk about it being the demand side. They're saying you have to be careful because it doesn't 10 take into account the supply side. All of those things are in the documents that he's relying upon, and which I've cited in my report.

Q And, in particular, what documents are you relying upon or are you saying that he's relying upon?

16 A Well, I think he's got some references to some Sawtooth software descriptions and so forth. So Sawtooth-related or Orme-related. 19 That's an author.

Q Would you be able to conduct and perform the conjoint analysis proposed by Mr. Gaskin?

A I think I would, but, frankly, that's where I would turn it over to a colleague. 25 If I was asked to do it, I think I could do it, but

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Page 123

I wouldn't do it. I'd turn it over to a colleague.

O You would turn it over to a colleague who had expertise in conjoint?

A No, not expertise in conjoint. In actually performing it, the mechanics of it. That doesn't mean I'd abdicate the -- you know, the inputs or the output, what it's telling you, what determinants of demand are. All of the things that ⁹ I'm critiquing on Mr. Gaskin, I would still feel that I could comment on and provide guidance to my colleague. But the actual running of the survey and running of the software, I would have my colleague do that.

Q And the design of a survey, if it needed it to be done, you would have a colleague do that as well?

A I want to be careful here, you know, because we're using very broad terms. When you say "design," you mean picking attributes, or do you mean, you know, do I survey a thousand people, do I ²¹ use an internet survey, do I use a mall survey? I mean, all of those issues I would probably leave up 23 to my colleague. But things like attributes, 24 attribute levels, competing products, things like 25 that I would definitely have input to just like I'm

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Page 125 evaluating here. You know, what are the important ² determinants of demand? Can you, you know, really measure what Mr. Gaskin's doing without ever mentioning that these are highly rated awardwinning products and not even having that piece of information for the consumer, but still trying to figure out how one change might affect, you know, the price or the willingness to pay for a product? Those are all things that squarely fit in with my skills, knowledge, education, experience and training.

I think we've -- if it's a good breaking point, it's been about an hour, but whatever is convenient for you.

- Q No, that's fine. Let's do it. Lunch half an hour enough time for everybody?
 - A I think that will work for me, yeah.
 - Q All right. 1:45?

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- A If it works for the court reporter. THE COURT REPORTER: I'm fine. Thank
- Q All right, 1:45. We'll see you back. Thanks.

(Whereupon, the deposition was recessed for lunch at 1:15 o'clock p.m. and reconvened at

1:47 o'clock p.m.)

BY MR. MARKOVITS (Continuing):

- Q Doctor, do you have a license for Sawtooth software?
- A I don't know if -- I do not. I don't know if the firm does.
- Q Do you know -- do you have a license for any Sawtooth product or conjoint analysis product?
- Not me, no, but I can't speak for A the firm.
- Q Are there -- have you used -- you personally used the software, the Sawtooth software?
- A I have -- I believe I think on other cases I've had -- I've had people do some sensitivities on the analyses that have been presented by others. So either on that or a very close cousin, but I've had other people under my direction do some of that type of work on other
- Q You haven't done anything with regard to Sawtooth software in this case; correct?
 - A That's correct. That's correct.
 - Q Are there any --

A 'Cause there hasn't been -- there hasn't been anything done by Mr. Gaskin.

Q Right. Are there any objective measures of the accuracy of a conjoint analysis?

A Objective measures of the accuracy of a conjoint analysis. Well, I mean, you can do some of the things that I'm, you know, talking about in terms of, you know, measuring the accuracy of the inputs or measuring the accuracy of the outputs. In other words, if you're not getting the proper determinants of demand for a product, you 12 know, that will make the conclusions that are drawn 13 to be suspect and may not be usable. You know, I think --

Q Well, you're -- you're talking -sorry to interrupt. But as I understood it, your critiques with regard to inputs and outputs is one might say subjective rather than objective for the most part. Do you know whether there are any objective measures to determine the accuracy of a conjoint analysis?

A Yeah, I mean, I'll disagree with the subjective/objective. I mean, they go to basic economic theory. But with respect to measuring the -- you mean if -- I guess maybe I didn't understand

Page 128 your question. If somebody were to actually perform the conjoint analysis and the corresponding market simulations, are you saying how would you test whether they are right or not?

O Yes.

- A Is that what you're asking?
- Q That is what I'm asking.
- Well, I think, you know, an easy way to do it is if you have an issue with some of the inputs, you know, just re-perform the analysis with the proper inputs and see what kind of change you get.
- Q Apart from -- can you test the accuracy of an analysis performed with the inputs 15 that Mr. Gaskins wants to use? So he does his proposed conjoint analysis using the inputs he proposes. Are there objective measures that can be taken to test the accuracy of his determinations?
- 19 A In general about conjoint or on this particular issue? Because one could -- one could use conjoint analysis on an attribute of a 22 treadmill that we know changed and see what the 23 conjoint analysis gives you versus what happened in the real world and to see if it's close or not. So 25 that would be a proxy approach. And if it doesn't

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Page 129 perform well on changes in attributes that we know actually happened where we saw results, that would call into question the use of the conjoint analysis for a different attribute on the same machine.

O Let's suppose Mr. Gaskin does his conjoint analysis here. Is there anything -- any test that you can run to your knowledge to test the accuracy of his determinations?

A Well, I know one can kind of look at the underlying data. So one could just look at the underlying data to see if the results are making sense. And other times when you look at the 13 underlying data you can see some of the results 14 that aren't making sense in terms of, you know, the magnitude of the underlying numbers that are coming out of the survey or the range or whether they're positive or negative. So you can look at some of 18 those next-layer-down results to see that when you get the final -- you know, the final determination whether that's making sense or it's just an average 21 that it's kind of, you know, washing all of those issues aside. That's one thing you can do. You could do, you know, subsets of it. You could run other experiments. You could do all of those things that I'm saying.

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- Q Have you ever heard of the term "root likelihood" in conjunction with conjoint analysis?
- A Yeah, I mean, it's just -- yes. I mean, I think it's a statistical -- you know, a statistical measure that you might look at.
- Q What's your understanding of it beyond that it's a statistical measure?
- A Yeah, I don't know that I can give you a formal definition as I sit here right now.
- Q Are you familiar with the concept of holdout performance with respect to conjoint analysis?
- A Yeah. And, in fact, that's what I described to you on one of those was working on a subset in trying to make a prediction with respect to the remainder. So I already described that.
- Q And are you familiar with the concept of mean absolute error?
- A Yes. It's another statistical measure you're looking at. I mean, basically this all goes to statistics in terms of means, variances and dispersions and seeing how, you know, wide variances you get and things like that in the results.

Q How is mean absolute ever used by conjoint practitioners?

A You know, my -- I would say that they would probably look at dispersions and see how wide the dispersions are. Just kind of what I talked about previously about, you know, the range. ⁷ I wasn't using statistical language, but I was trying to just talk about some of the ranges you might get.

Q Do conjoint analysis need to involve every attribute of the product being studied?

A I don't believe that it's generally accepted that every attribute has to be included, but I think important attributes to the decision-making process that help with the mimicking of the actual purchase behavior of, you 17 know, customers or respondents is a guiding principle.

Q And what do you base that on?

A My skills, knowledge, education, experience and training as an economist. Plus, you know, my understanding of what I've seen in some of the literature for conducting these types of survevs.

Q And can you point me to any

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literature which would suggest that important attributes have to be part of a conjoint analysis?

A I think all of the literature would say that. I mean, you can look at all the -- look at all the citations that I have in my report, especially the Sawtooth documents themselves.

Q All right. So you believe the Sawtooth documents, the Orme document would indicate that if you're running a conjoint analysis all important attributes have to be part of that analysis?

A Yeah, I think they might talk about a tradeoff that you don't want to have so many that are overwhelming for the survey participant, but I 15 think you need to have the important determinants of the purchase behavior so you don't -- so you accurately in a sense get an indicator of the value of various components of the product in question.

Can a conjoint be used to study products that have not yet been introduced in the market?

I think that's -- that can be done, sure.

Can a conjoint be used to study ²⁵ attributes of products that are not yet in the

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Page 133 market -- the attributes are not yet in the market? The product may be.

A Yeah, I think that's -- a lot of times that's what it's used for. Gives you an indication of perhaps the demand for the product. But then, you know, the whole point is you look at that demand, you know, relative to the costs of production before you ultimately make a determination. So, again, what you're saying is it's a demand-side consideration unless modified, as I said, which is the whole point I'm making in my report.

- Q And you can include an attribute in a conjoint analysis that's a new attribute, whether it's important or not important; correct?
 - A You could, sure.

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- What is orthogonal design within the context of a choice-based conjoint?
- A Yeah, I think that -- you know, that's a survey type word, but the whole idea of the orthogonal design is -- I think basically it just helps out to make sure that you're not getting, you know, answers that don't make sense. You're not getting biased answers, that some of the question are independent and so forth. I think

Page 134 at a very high level that's how I might describe

Q And is orthogonal design recommended for choice-based conjoint?

A Yes.

(Whereupon, the court reporter asked for clarification.)

Q Is orthogonal design recommended for choice-based conjoint?

A The answer is yes. I had said yes, then he repeated the question. But the yes still applies.

13 Q Dr. Ugone, have you reviewed the complaint in this case?

Yes, I have.

- Are you generally familiar with it?
- A
- Q And in your own words, can you tell me what you understand plaintiffs' theory of liability to be?

A I might put it -- well, I think a shorthand way I think about it is allegedly inflated horsepower claims. And I think there can be -- I think it can fall into two buckets, but basically they all boil down to -- I'm not a

technical person, but they boil down to the output ² of the motor of the treadmill and whether you're getting the, you know, sort of effective horsepower or not or whether it's continuous horsepower as opposed to not.

Q Is it your understanding that plaintiffs are alleging that the treadmills are defective?

A I don't -- I had never thought of it 10 that way. I just thought of it as dealing with more of a description of the motor itself and the output of it and how it works as opposed to any defect. I've never taken it as a defect type case.

You've taken it as a mislabeling type case?

A I think that would be a shorthand way of saying it, sure.

Q And for the purposes of damages analysis, would it be appropriate for an expert such as yourself or the plaintiffs' experts to assume liability?

A You know, we talked about this before. In damages you can assume liability, although it depends on the nature of the presentation that one is making to the trier of

Page 136

fact. But a lot of times if you're talking about damages, you are making assumption that liability is found or you don't get to the damages question at all. And that's often explained, you know, to the jury or to the trier of fact. Here it's a 6 little murky because, you know, at the class certification stage in many respects you're trying to figure out does a change in an attribute cause a change in a price, which, frankly, could be independent of a damages question. You're just 11 trying to see whether a change in an attribute 12 causes a price. That's why I don't think you have to say you're making an assumption as to damages or 14 liability.

Q Do you agree that a historic market price reflects the then extant demand conditions?

A A market price is determined by the interaction of supply and demand. So there is a demand side to a market price. It's an equilibrium price. It's generally, unless there's other constraints, a market clearing price.

Q And part of that is demand, so that historic market price would reflect the then extant demand conditions; correct?

A Yeah, I want to make sure I

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understand your question.

- Q Wouldn't necessarily give you the demand curve, but the then extant market price would reflect the demand conditions at that time in history?
- A Embedded in the determination of that price would be, in part, demand conditions, if that's what you're asking.
- Q And embedded in the historic market price would also be a supply condition; correct?
- A Well, it's the interaction of supply and demand that determine market price. So it's a market equilibrium price, and you only get a price when you have supply and demand interacting together in a competitive market.
- Q So the answer would be, yes, the historic market price reflects, in part, the then extant supply condition?
- A So you would have the price taking into account people's tastes and preferences, the price of substitute goods, the price of complementary goods, income, price of labor, price of capital, price of raw materials. All of that goes into the market price that we see. That doesn't mean it gives you the demand curve or a

supply curve.

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- Q Right.
- A But those considerations all go into a price we see.
- O So it, in part, reflects the then extant supply?
- A I would be careful. It would be everything that I said. When you said "supply," it's not giving you the whole supply curve. It's giving you one point on the supply curve.
- Q Okay. If you ask a consumer, "Would you be willing to buy product X for 999?" and the consumer responds with either a "yes" or a "no," can you determine from that "yes" or "no" answer what the willingness to pay for that consumer is?
 - Not without a few more words.
 - What other words?
- Well, if they said "no," you don't know the willingness to pay. If they said "yes," you don't know if the willingness to pay is that market price or some higher amount.
- Q So if they answer "yes," you don't 22 know the consumer's maximum willingness to pay; correct?
 - That's what I'm saying. You know

Page 139 that they're willing to pay that price, but you don't know if they would be willing to pay more.

- Q If they say "no," do you know the consumer's maximum willingness to pay?
- A I already answered that. I said no because they didn't -- they didn't want to pay at least that price. So it's something less than that, but you don't know what that is.
- Q Are you familiar with the phrase "willingness to pay of the marginal consumer"?
 - Yes.
- And could you define that as you understand it?
- 14 A So imagine a demand curve. Imagine a supply curve. So you have a market equilibrium price. When you talk about the marginal consumer, that's that last person that buys along the demand curve. All the intramarginal consumers -- so everybody that would have bought earlier on the 20 demand curve -- their willingness to pay was higher. When you talk the marginal consumer, you're talking about that very last consumer that buys at the equilibrium price.
- Q And so the market price of a product 25 is equal to the willingness to pay of the marginal

consumer?

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- A When you're interacting supply and demand, I would agree with that.
- Q Can you replicate real world conditions in an online survey?
- A I mean, I think the idea is -depending on the nature of the survey, I mean -actually, I put a whole bunch of assumptions on your question: that we're talking about purchasing behavior, and not figuring out who's going to vote 11 for whom. You just said sort of a survey. So if we're talking about purchasing patterns, I think that survey -- in conducting a survey you try to replicate that to get the most information you can about the survey. That's valuable information.
 - Q And how do you do that? How do you try to replicate real world conditions in let's say a purchasing survey?
- A Yeah, for all the reasons that I said. I mean, you're giving -- you give product attributes. You try to identify the important, you 22 know, determinants of demand. You give consumer options. So all of those -- you know, all of those things we've kind of been talking about.
 - O As the terms are used in economics.

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can you give a brief definition of "scarcity" and "abundance"?

A Well, the term "economics" itself has to do with the allocation of scarce resources across competing uses or ends in an attempt to satisfy unlimited human wants. That's the definition of economics. And resources are not unlimited. So there's always the concept of scarcity. And so the issue with economics is, yeah, how do you allocate scare resources across our unlimited kind of human wants, and usually it's the price mechanism that will do that.

- Q And I assume you'd agree that the scarcity or abundance of a good or service can influence the prevailing market price?
- A Let's be a little more precise how we say this. But, generally speaking, holding everything else constant, including the demand for a product, the greater the supply, holding everything else constant, the lower the price. The smaller, the lesser the supply, the higher the price.
- Q So holding everything else equal, goods that are relatively scarce will have a higher price than goods that are in relative abundance?

Page 142 A Yeah, I want to be a little careful 'cause you're talking about goods that are scare and abundant, and I'm thinking in terms of where 4 that supply curve is. But to the extent that there's a greater supply holding price constant --6 I'm sorry -- holding demand constant, the lower the price.

And let's be a little bit careful because, obviously, you know, we're talking about a scarcity, but on the supply side there's cost of production, like I was saying before, and the prices of inputs and everything else.

- Q So, for example, if I asked you to estimate the value of a 1952 Mickey Mantle baseball card, would you want to know how many of those are in existence?
- A Actually, you'd want to know two things. You'd want to know the demand side and the supply side. I mean, I'll give you a perfect example. I have a 2001 BMW M5, and this is like to me the greatest car in the world, and it's 20 years ²² old and in perfect condition. And I keep thinking this thing should be worth a lot of money, but every time I look it up in the Kelley Blue Book 25 it's like \$8,000. You know, I'm thinking it should

Page 143 1 be, you know, \$100,000. But there must be a lot of ² 2001 BMW M5's out there or a lot of substitutes for it such that the price is low. So but it's a combination of what's the demand for the product and, yes, what's the supply of the product. I won't disagree with that.

- Q What does the term "convergence" mean in the context of a hierarchial Bayes estimation?
- A Yeah, I think it's running different iterations until you get convergence to a result.
- What is a randomized first choice analysis?

A Yeah, I think that deals with -now, this all has to do with the survey stuff, but a lot of times if you make certain assumptions of how people will behave, you're always going to get the same outcome that people will always buy the product that gives them the greatest utility. But 20 there may be reasons why that may not happen, and so you make certain assumptions in the model that don't give you sort of the same outcome each time. That's my understanding.

O And what does the term "error distributed Gumbel" mean to you, if anything?

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A I don't know that I can describe that. That's not necessary for what I'm doing.

- Q In the context of a hierarchial Bayes estimation, what does the word "priors" mean?
- A Yeah, the "priors" would be 6 basically your prior expectations. But, you know, in a hierarchial Bayesian analysis there's sort of posterior results that you can use to adjust your priors, and, hopefully, in a Bayesian approach that gives you -- a hierarchial Bayesian approach would say that that gives you, at least from their perspective, a better estimate when you're taking into account the priors plus certain other results.
 - Q And what is "degrees of freedom" in the context of a hierarchial Bayes regression?
 - A Yeah, well, degrees of freedom just goes into, you know, part of the statistical test as well.
- Q Can you study a product attribute in ²⁰ a conjoint analysis without mentioning the attribute?
- 22 A I really missed your question. It sounded -- it sounded like another one of your tautological questions.
 - Q It may be. Can you study a product

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Page 145 attribute in a conjoint survey without mentioning the attribute?

A Sometimes there's economics or, I suppose, statistical techniques where you use proxies for what you're talking about. There may be a number of reasons for doing that. But generally I would think the direct approach, unless there's a reason to use a proxy, would be to, you know, clearly identify what that attribute is, but making sure that the consumer puts the proper weight on that attribute in the purchase decision.

Q And just to make sure I understand your position, and I understand you disagree with what Mr. Gaskin proposes to do, but if he appropriately married a conjoint analysis with appropriate analysis of supply-side considerations, could that be used to estimate the value of a product attribute?

A So he would need to make sure he has 20 the right determinants of demand, in other words, what are all the attributes that are important considerations in the purchase decision. He would need to make sure that the descriptions of those attributes are accurate. Because sometimes you can 25 have an attribute, but it may not really have the

Page 146 proper description to say what's going on. The important demand-side factors, the important supply-side factors. If you include all of that, 4 that would be, you know, a quantum leap in terms of what's being, you know, proposed here. So at a minimum, yes, you have to bring in the supply side, but you have to make sure you have the proper demand considerations as well.

MR. MARKOVITS: And, Susan, I don't know 10 if I provided this to you. Did I provide you the 11 exhibits I intended to use?

THE COURT REPORTER: No, I have not received them.

MR. MARKOVITS: I will get you one.

Q But we're going to look now -- in fact, Dr. Ugone has in front of him your report; is that correct?

A I have my report, yes.

MR. MARKOVITS: Let's label that as

Exhibit 1.

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(WHEREUPON, Deposition Exhibit Number 1 was marked for purposes of identification.)

O And that's your Declaration dated

March 1st, 2021; correct?

A Yes.

Q What were you asked to do when you were engaged in this case?

A What I was asked to do was two things. And it's explicitly stated in paragraph 3 of my report, which carries over to page 3, but it was to evaluate the proposed methodology for evaluating classwide damages using common proof put forth by Mr. Gaskin and Mr. Weir, but then also evaluate whether -- you know, the issue of whether 12 that's even feasible or you need individual 13 inquiry. So if you go to page 2 that starts in paragraph 3 that I was requested to do the following, and that's listed at the top of page 3 in subparagraphs a. and b. to paragraph 3.

Q And your report is dated March 1st, 2021. When were you first contacted about this engagement?

A I believe, roughly speaking, I want to say in February at some point or maybe a little earlier. It was after the first of the year, but clearly before March 1st. I believe it was in --

Q That's one of those tautologies, I think.

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A I think it may have been in early February roughly. Right around that time.

Q How were you contacted?

I'm sorry. How was I contacted?

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By phone I think it was. Phone or -- I believe to the best of my recollection.

Who contacted you?

A I believe it was Dan Offenbach, I 10 believe.

And had you worked with --

But it was -- a lot of times it was Mr. Offenbach and Tom as well.

Q And had you worked with either Dan or Tom before?

> No. A

Do you know how they got your name?

Q Since you prepared this report on March 1st, other than your extensive deposition preparation, have you done any work on this matter?

A I'm sorry. Are you saying after I issued my report on March 1st have I done any subsequent work?

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A	No, other	than	preparing	for	the
deposition	n.				

Q Which I assume didn't take much preparation given your history of depositions?

A Well, I still had to reread everything and look at the documents and everything else. So I did have to come in mentally prepared.

There you go. And you said you've prepared or provided similar analyses maybe 40 to 50 times in consumer class actions?

A I have conducted analyses that asked similar questions. It's usually in different, you know, facts and circumstances, markets and products. So I have to do all that work, but the nature of the questions is often the same.

Q In fact, you've been involved in cases both with Mr. Weir and Mr. Gaskin in the past, haven't you?

A Yes, their names are well known to me.

Was anyone else involved on this assignment who assisted you from Analysis Group 22 let's say?

Yes.

Who would that be?

Page 150 A So there's Na Dawson. First name is spelled N-A, and Dawson is D-A-W-S-O-N. Raffi, R-A-F-F-I, Snow, and Doris Li, L-I. Those would be the -- that's the team, four of us.

O And what did Na Dawson have responsibility for? What did he do?

A Yeah, so she's --

0 She.

A -- kind of my First Lieutenant. She's -- I was the leader of the project. She's a vice president. I've worked with Na probably 20 years. And, you know, generally I'll conceptualize everything that needs to be done, and she also helps, you know, on a day-to-day basis to make sure that my requests actually get completed.

Q And what is her area of expertise?

A She's Dr. Dawson, and she has a Ph.D. in economics.

O How about Raffi Snow?

A So Raffi Snow and Doris Li are both what's known as senior analysts in the firm. So, you know, a position right out of college with an undergraduate degree would be as an analyst, and then after maybe two years or three years you might get promoted to what's called a senior analyst.

Page 151 They're both senior analysts, and they do, you 2 know, financial analysis like we see here or, you know, at that level they'll also be putting together the charts and the graphs and the spread sheets and so forth.

Q Did Na or Raffi or Doris write any portion of your report?

A So here's the way I would describe this. This is my report. These are my words, and 10 I've edited it. It's what I'm comfortable with. But I find that you do your best work when you work in a team environment so everybody can contribute 13 to the proper analytics. So it's not uncommon that 14 I have some help in an initial typing of certain paragraphs. So if somebody's got to describe -you know, if there's got to be a description in the report, I might say, "Why don't you type the first paragraph, then give it to me, and I'll edit it and put it in my words." So, absolutely, I had assistance in writing it, but it always came to me, and I did the editing. It's my -- you know, my words. That's just the team environment that I found helps provide the best work product.

O And as we discussed a little bit earlier, you've written similar reports in the past

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in terms of critiquing plaintiffs' experts in these areas?

A I -- yes, I've authored reports that answer the same or ask the same questions.

Q Was any of this report essentially a cut and paste from earlier reports?

A My qualifications and background that section is always the same.

Q Other than that, any substance that was cut and paste?

A You know, I think -- you know, there was so much that was unique about this. I mean, there -- I don't know that it was a cut and paste because, you know, I have certain viewpoints and the certain words I use that are naturally going to occur as I describe something. But as I'm thinking through this, I can't say that we didn't do that, but I would say -- I would say 90 percent of the words are case-specific to this case. I don't remember like taking wholesale sections from another report. I just don't think we did that.

Q Okay. Did you consult with anyone outside of the Analysis Group regarding this report?

Not that I recall.

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Page 153 Q And I believe it says in your report that you talked to Mr. Macfarlane and Babcock and Larsen; is that correct?

A Yes. And I clearly say that. I want to make sure -- I don't know if this is a new question or if you're challenging what I just said. In terms of the opinions and stuff, I didn't consult with another person in terms of what I'm putting in the report, but I did have conversations with the client, yes.

Q Yeah. And apart from the conversations with Larsen, Babcock, Macfarlane, did you talk with anyone else for input or information that might have found its way into the report?

A I don't believe so. And, again, let's try it this way. As an ongoing process -and I don't know if you're including them or not, but, obviously, I would keep the attorneys for Sole informed as to my progress. So I would do that.

O Yeah.

A I did have the conversation with the client -- the three individuals that you mentioned to get input. But in terms of the generation of the opinions, that would have come just from the team I mentioned to you. So hopefully that makes Page 154

it all clear.

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Q I'm talking about whether you might have talked to somebody from Dick's Sporting Goods or from Dyaco, which is the parent company, let's say, or from the motor manufacturer, whoever?

A No. No, I would have -- I would have told you. 'Cause it's my understanding if I -- yeah, if I'm having those conversations that I need to reveal that as the basis for my opinion. So I've given you the three individuals and the source documents.

Q And do you know whether either Na, Raffi, Doris or anyone else in Analysis Group talked to anyone other than Macfarlane, Larsen or Babcock?

A I would say I am 99.99999 percent sure they did not. We're approaching a hundred percent. Nobody ever said to me that they did that, and just the way I run engagements, I would be shocked if they had -- had not told me.

O In terms of your discussions with ²² Mcfarlane, Larsen and Babcock, did that occur all three at once, three separately? How did those discussions occur?

A Boy, I'm trying think. I think

Page 155 generally it was at the same time, I think, if I ² remember correctly. It's been a couple of months, but I think I remember talking to all of them together.

Q Was there more than one discussion or just one?

A There might have been more than one. One or two. But it's in that, you know -- not that this is an empirical measure, but less than a handful. I think it was like one or two.

Q And for how long roughly did you 12 speak with those gentlemen?

A Probably -- you know, it could have been a half an hour to an hour each time. I know -- my little hesitation is we spent more time when we were trying to understand the Google data, and I 17 still think the others were on the line when we were doing that. I don't think that was a conversation just in isolation. But generally I 20 think each time -- if I had two conversations, they would have been a half an hour to an hour each.

O Did you take notes during those conversations?

A Anything we have, we put into the report. I mean, that's sort of the notes. In

Page 156

other words, what did we talk about? We knew what we were going to talk about, and then we footnoted, you know, that we had the conversation. So I did not take notes.

Q So there's no notes separate from what's in the report?

A That's correct. I tried to identify for you that which we got, frankly, from the depositions, that which we got from conversations. 10 Sometimes it was an overlap, so I might just reference the deposition because what they told us was consistent with the deposition that I got independently.

14 Q Does Exhibit 1, this report, contain all the facts and data considered by you in coming to your opinions?

A Just so there's no confusion, Exhibit 3 to Ugone Exhibit 1 contains all the facts, data and other information relied upon. But ²⁰ I would say just in an abundance of caution, you would either find that in Exhibit 3 to Exhibit 1 or in the footnotes to the narrative or the footnotes to the associated exhibits, but you have everything I'm relying upon.

O Okay. And in terms of exhibits,

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does this report contain any exhibit that you intend to use to summarize or support your opinions?

Now or later? That's what I'm missing.

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A Maybe I don't understand the question. My opinions are based upon -- first let me take a step back. When I talk about my report, in my report there's the narrative section, which is 62 pages, and then there's the exhibits. I call 12 the exhibits the exhibits, the narrative the narrative, and it's the exhibits plus the narrative is what makes up my report. And so all of the support for that is in the self-contained document. I don't know if that answers your question or not.

Q Well, are there any other exhibits that you intend to use -- let's say there's a class certification hearing, and you're being asked about this report. Are there any other exhibits that you would intend to use to summarize or support your opinions in this report?

A Okay. That's why I was asking whether you were talking about now or later. That's why I was --

O Fair enough.

A -- asking that question. Those exhibits -- if I were to do something at a hearing and if the judge wanted to hear the testimony of the experts at the hearing, I would probably put 6 some demonstrative exhibits together, but I have not done that, so they don't exist. But I could see having an exhibit that, you know, has a supply and demand curve on it and show the demand curve 10 moving. But I haven't put that together for this 11 hearing, nor anticipated about that or been asked to do that, so that hasn't been done, so they don't exist. But I could see a situation where what's in my report I might turn into demonstratives.

Q How many hours have you billed -you personally billed on this matter through the 17 filing of the report?

A Yeah, I got kind of a request yesterday to take a look at that, and so things are happening quick. But I was able -- I had somebody look at it to give me a rough estimate. But I think up into the filing of the report I think it was about 60 hours for me -- me personally.

Q Right. And then how much for Na, ²⁵ Raffi, Doris or anybody else at Analysis Group?

Page 159 A I don't have their total -- I don't 2 have Miss Snow or Li. I think Dr. Dawson might have had -- I'm doing this off the top of my head, 4 but I think she might have had double the amount of hours I had. She might have had like 120.

Q Do you know -- in terms of dollars, do you know how much you billed versus the total bill?

A Yeah, actually I don't -- I sort of 10 don't look at that. I mean, if anything, you know, we submit a bill to the client. I will admit that we're late doing that. So I -- you know, that's a 13 bad. But I don't have the individual for me. I 14 have, you know, roughly that this total project up to issuing might be around \$200,000 or so.

Q If you'd turn to page 3 of your report. In 5.a. you state as your first conclusion that neither Mr. Gaskin nor Mr. Weir have actually performed or implemented the methodologies they proposed.

In this matter.

Yes. Do you see that?

A Yes. So whether you call that a conclusion or an observation, you know, I'm just putting that up front and center that they're

Page 160

making a proposal, but they haven't implemented it vet. 3

Q Well, you say that "I concluded that" they made a proposal that hasn't been implemented. What's the import of that to you?

A That a lot of times -- a couple of things. One, they've proposed something. And it's my experience you make a proposal, but that when you actually implement it, you uncover things you may not have thought of. And a lot of times what vou end up doing is different from, you know, what you're proposing.

Q And I just want to make sure. Are you opining in any way that they should have implemented what they're proposing at this stage in the case?

A I think it would -- I mean, I actually believe that it would have been helpful 19 for them to implement to see if you're getting reasonable answers. I know Mr. Gaskin and Mr. Weir 21 in prior cases have actually implemented the 22 proposed methodologies in these sort of cases at this stage of the engagement. So I have seen situations where they have implemented, and so 25 that's why I'm saying here that they haven't

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Page 162

implemented. But I think the biggest concern would be, you know, would they implement exactly like they're saying or not? You know, they're -- I'm just saving there's more certitude when you actually do the implementation, and then, you know, you can have a better understanding of what's going on.

Q And if you look at 5.c. on page 3, you state, "The claimed injury and/or claimed damages (if any) experienced by the putative class members as a result of the challenged claims cannot be evaluated reliably using a classwide or common proof approach (i.e., individual inquiry is required)."

Did I read that correctly?

A Yes.

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And I just want to make sure I understand it. We've been over this a little bit. But essentially you're saying that regardless of the methodology employed, it would be impossible in your view in this case to determine classwide damages?

A Reliably using a common proof approach.

Q If you turn to page 4, romanette v.

I'm there.

Talks about the length of the class period, and you say, "Given the length of the claimed class period, and especially given the underlying change in market conditions with the 6 COVID-19 pandemic, Mr. Gaskin's proposed CBC analysis cannot provide a result that is applicable to the entire length of the putative class period."

A Yes. I'm sorry. I didn't mean to

That's okay. Assuming an otherwise appropriate CBC analysis, for what period of time would it be applicable in your view?

A My view is that with a survey that gives you current -- actually, I'm going to give an answer, and you tell me if I understood your question properly.

With a survey you're getting current viewpoints. It's very difficult to say to somebody, you know, "What were your thoughts five years ago?" So that's tough to do in a survey. 22 But you can try to get their -- their perceptions as of today. My point is that the ability to use today's results for a prior time period degrades with if there's greater changes in underlying

Page 163 conditions. In other words, it could be the tastes and preferences are changing over time. If tastes and preferences are, in fact, changing over time, then it's hard to do a survey today and say that's what people believed five years ago. So my point is that, A, it's just tough to take today's results and say that that reliably tells you something about yesterday, meaning five years ago. And it's particularly difficult when the underlying conditions have changed. The greater the stability in the underlying conditions, perhaps the greater reliability of backcasting.

Q And is the primary change in conditions that you're positing here the COVID-19, or are there other changes and conditions during the class period that you're alluding to?

A I'm just giving that as an example 'cause that's kind of the obvious one and one that everybody would understand. There may be other ones, but there's been no -- I guess part of the point would be there's no testing, you know, on the part of plaintiffs' experts to say that nobody's tastes and preferences have changed in the last five years.

Q And what testing could they do to

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determine whether anybody's taste or preferences have changed in the last five years?

A Well, they could -- you know, there could be other -- you know, there could have been other surveys done in the normal course of 6 business. There could be -- you know, looking at the introduction of new products. There could be even looking if products have changed over time. They could be looking at, you know, who knows, various tradeoffs between going to a gym or working at home. I mean, those are all off the top of my 12 head in response to your question. But there could be a number of indicators as to whether, you know, there's been an underlying change in taste and preferences that would invalidate taking today's result and backcasting those results to an earlier period in time.

Q Is there any literature that you can cite to with regard to the appropriateness of backcasting a CBC analysis, when it can and can't 21 be done and for what time periods?

A Yeah, I'm not -- I'm not aware of anv.

Q So you're not relying on any ²⁵ particular research study or literature in your

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Page 165 conclusion that this five-year period may have degraded the reliability of the results?

A I'm just relying upon my own -- my own analysis here, plus the intuition -- I think it is -- I think it is recognized. You probably will see in the literature and maybe even the Sawtooth literature. So maybe I'll modify my answer a little bit that the results of the survey usually reflect -- and I think the surveys admit this -reflect the current viewpoints or current state of conditions, current environment. I think that's generally accepted by the surveys.

Q It has been about an hour. Do you want to take a five-minute break?

A Sure, that will work.

(Whereupon, a recess was taken.)

Q Doctor, if you can turn to page 5 of your report, looking at 8.b.i, which says, "Putative class members who were satisfied with their purchases and with the performance of the challenged products were not harmed (i.e., they received the value for which they paid.)"

Do you see that?

A I do, yes.

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O I want to explore that a bit with

Page 166 you because I want to make sure I understand your point. Are you saying despite the fact that there may be a price premium, a consumer has not been ⁴ harmed if they're satisfied with their purchase?

A Just one second here. (Reviewing) 6 Yes. So what I'm saying is -- and the only thing I wanted to direct you to is that, as you know, this is the Summary Of Opinions. So you've asked me to look at 8.b.i. The detail is on page 37, 38 and 10 39, as you know, so this is just a summary.

But, yes, what I'm saying is, I mean, when you get these treadmills, and as we talked about previously the treadmills aren't defective. 14 In the but-for world the treadmills would not change in terms of their performance. All of that would be identical. And we have a situation based on some of the detail that I give in page 37, 38 and 39 that many consumers of these treadmills, you 19 know, appear to be perfectly happy with the -- and satisfied with the performance of the treadmill 21 that they received. So it's in that sense that 22 they got the performance that they -- you know, that they purchased. The treadmill --

Q Doctor, could you answer my ²⁵ question, which was, just to focus you, if -- let's

Page 167 suppose it's established there's a price premium ² related to the horsepower claims. Are you saying that despite paying a price premium, a consumer has not been harmed if they're satisfied with the purchase?

A Yeah, I guess what I'm saving is -and I apologize if I wasn't answering your question. I thought I was answering your question. What I'm saying is -- is that these consumers many 10 of them appear to be very, very happy with the nature of their purchase. And so they at least received value equal to or greater than that which they paid. That's what I'm saying.

Q And here you have the words in 8.B.i "were not harmed." So I go back. Are you saying that despite paying a price premium, a purchaser who is happy with their treadmill has not been harmed?

19 Yeah, well, you stopped before the parenthetical. It says, "were not harmed (i.e., they received the value for which they paid)." So that's how I'm defining "harm" in that point. It wasn't like they got value less than what they paid.

Q And is that concept -- is that based

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on an established economic concept? Is that idea of damage or harm in economic terms based on any established concept that you can cite to?

A I'm a little confused by the question. I think all of economics goes to this. So maybe I'm confused by the question you're asking. Let me think for a second. I'm processing your question.

I think this goes back to my point of the product is no -- is no different. They still got 11 the same value and performance, and they were 12 satisfied with that value and performance for which they paid.

Q Okay. Let me try it this way. So, ¹⁵ Doctor, and I know this from 40 years experience in this area -- you probably had about the same -that sometimes economics and the law part company?

A I'll agree with that, ves.

Q So are you saying that as a matter of law a consumer who has been overcharged has not been legally harmed if they're satisfied with their purchase?

A Yeah, and I think from both of our 40 years we'll know that I have to answer I'm not 25 giving any legal opinions whatsoever. I can't

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speak to that.

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Q And so you're just suggesting that from an economic viewpoint a consumer who's been overcharged has not been legally -- has not been economically harmed in terms of they received the value for which they paid if they're satisfied with their purchase?

A If they received the value which they paid, they knew what the price was. A lot of these individuals may have even tested out the product before purchase. They got exactly what they paid for in the sense of the performance of the machine. And so in that sense the value -they received the value which they paid.

Q Wouldn't the consumer be more satisfied if they paid less?

We've always said that it's a truism that people would always prefer to pay less rather than more I said at the very beginning. I wouldn't argue with that concept.

Q Can you provide an example of a case that supports the idea that if a consumer is satisfied with the purchase, they haven't suffered harm from an overcharge?

A I can't give you -- I'm not -- I

Page 170 can't give you legal citations. I'm giving an economic analysis. And the way I think about it is, I'm providing economic guidance to the trier of fact. The trier of fact will then take whatever economic guidance I give and whatever economic guidance the plaintiff experts give, and then make the proper determination as to whether the class should be certified or not. Now, there's many different dimensions. I know it doesn't hang just on this. So I'm not saying that, but this is just one component of that.

Q And in the hundred or more -hundreds probably of cases that you've either consulted on or testified in, has any court adopted the idea that because a consumer is satisfied that despite an overcharge they have not been harmed?

A Yeah, so, first of all, I mean, that's the assumption of an overcharge as opposed to an actual proved overcharge. So let's just put that as a parenthetical off to the side. I know that a lot of -- I've seen a lot of opinions, although I am not giving a legal opinion. So don't go running off saying I'm giving a legal opinion.

Q I understand that. I understand 25 that qualification.

Page 171 A But I have seen a lot of references to value received versus price paid. I have seen those references.

Q And can you give me an example of some case -- some case involving some product where you've seen those references?

A Yeah, I can't give you a case citation. I mean, all I know is that, you know, frankly, I evaluate a lot of these cases from the perspective of whether classwide damages can be evaluated and reliably used in common proof. And, you know, there's been quite a few cases where at 13 least the totality of my analysis the courts have agreed with things that I'm saying. I don't know 15 that I can point to individual sentences or anything, but the types of analyses that I say 17 There for your consideration to look at "courts" 18 have agreed with some of the things that I've been saying.

Q And sometimes they haven't?

A Yeah, no one's a hundred percent in the litigation world.

Q I see in your reports that you've consulted on price fixing cases, and I think I ²⁵ might have mentioned I have a background in

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antitrust. So let's use an example from antitrust. I used to teach antitrust, so let's use -- I'm not an economist. I probably deposed a hundred economists and read a thousand economist reports, but let's use the fictional widget.

A Okay. All right.

So two companies fix the price of a widget, engage in price fixing so that the widget is ten dollars higher than it would be in the but-for world, and antitrust liability is found let's assume. All right?

A Okav.

Wouldn't consumers who paid that ten dollar overcharge for the price-fixed widget have been damaged in the amount of ten dollars even if they were satisfied with the performance of the widget?

A Yeah, I mean, I think it's a different cause of action. I can't compare, you 20 know, in the antitrust sense versus in the consumer class action sense, but there are times -- I'm not ²² denying that at times there's overcharge calculations which serve as a basis for -- you know, for damages. I'm not disputing that.

Q I'm not asking for -- I'm trying not

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Page 173 to get you into talking legalese or lawyer stuff ² here. Just as an economist, speaking as an economist, would a consumer who paid a ten dollar overcharge resulting from a price-fixed product be ⁵ harmed from an economic point of view regardless of their satisfaction with that product?

A I mean, they could be. The point I'm trying to make in what you are asking me about is is there any question about the value received 10 versus the price paid? And for those consumers, 11 the value received was greater than the price paid, 12 and that's for a large percentage of customers, especially when they're experience type goods. So 14 I'm giving that information in the totality of my report to the trier of fact. How that's then incorporated into, you know, the many different dimensions of, you know, the class certification decision I leave that up to the judge.

Q Let me just try one more example, and then maybe we'll move on. I know you said you have a Honda hybrid. Do you know anybody who has a Tesla?

A No. I've got the much cheaper Honda Civic. In fact, I have two Honda Civic hybrids.

Q Good ecologically-sound cars.

Page 174 So with regard to the Tesla, I know for certain models you can pay \$2,000 for a software upgrade that will increase your zero-to-60 time by a half a second. Apparently some people pay for that. I wouldn't --

A Okay. All right.

Q -- but some people care about that, so they'll pay \$2,000 and get a half second acceleration boost. Suppose that claim was false and fraudulent, that the upgrade does nothing --

A Right.

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Q -- and liability is found. Hasn't every consumer who paid that \$2,000 been harmed, even if they're satisfied with the performance of their Tesla?

A The -- again, it depends on the 17 facts and circumstances, but you also have a product that's different in terms of performance relative to that which was advertised. In other words, you paid to get a half second or whatever you said it was, you know, a half second acceleration -- speed of acceleration from zero to 23 60 when, in fact, you got an inferior product. So that I think puts it in a different bucket than here the product's exactly the same.

Page 175 Q Well, it's the same product. Here you're -- it's the same idea. Here you're paying for -- you may pay more for a 3.5 versus a 3 horsepower motor, but you may get the exact same product. In which case, hasn't that consumer overpaid?

A I mean, for some reason I'm not --I'm not seeing the analogy. It seems -- it seems different. The best I can do is what I've studied are the treadmills here. And, you know, the point I'm making is that, you know, on one rating system 12 80 percent of the people are satisfied with the product. On another rating system, you know, 67 percent of the people are four-star or above satisfied with the product. The product wouldn't 16 be any different. The performance of the product 17 is the same, and people are getting the workout 18 that they want. So it's for all of those reasons that I was saying the value received is greater than, you know, or equal to the price paid. So that's my analysis on this particular product.

Q Let's suppose an economic analysis would show that in a but-for world a 3.0 horsepower treadmill would cost \$500 less than a 3.5 horsepower. Right? Do you follow me so far?

A I'm with you.

Q All right. And let's suppose that there's a claim that what I've received is a 3.5 horsepower treadmill. So I've paid that extra \$500, but, in fact, I've got a 3.0 horsepower treadmill. I never know the difference. I'm satisfied, but I've paid \$500 more. Haven't I been damaged by 500?

A Yeah, I don't know if the answer is 500. I'm not going to disagree with you. There's times that a price differential could show up as damages. I think in that situation if there was indeed a \$500 difference due solely to a half -- a 14 0.5 unit increase in horsepower that there would be more dynamics going on rather than you just saying, "Hey, I didn't know the difference." I think if there was --

Q So if -- I'm sorry. Go ahead.

A No, it's okay.

20 Q If they could have bought the same 21 treadmill for \$500 less, haven't they been damaged ²² by \$500?

A That might be -- that might be an ²⁴ inclination that the price would have been less. I ²⁵ mean, it's subject to empirics. I mean, vou've

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made an awful lot of assumptions just, you know, that they don't notice the difference. I think you might even be saying -- I don't know if you're saving the performance is the same or not. You're saying that there's a \$500 difference that's solely due to the half horsepower increment. So that's -you know, it just seems like a different set of facts. But I think one could set up where price differentials are a measure of damages. The question is, does it apply to everybody? Do you 11 say that every single person has been damaged? And 12 I'm suggesting that there's a number of different 13 dimensions to look at.

And what I'm --

And that the court, you know, should at least take those under consideration.

Q And what I'm asking is if I've paid \$500 for a half horsepower that's not there, and I could have paid \$500 less, which we both agree that I prefer to do --

Yeah.

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-- then regardless of whether I'm a satisfied consumer or a dissatisfied consumer, haven't I been damaged by that \$500?

A Well, I think once a price premium

Page 178 has been established -- maybe here's what we can agree. Once a price premium's been established, then one needs to look whether that's due solely to 4 whatever the alleged misrepresentation was and ⁵ whether it applies to all consumers or not. Those 6 are all the things that go into the determination of, you know, the -- or go into the calculus of a classwide damages approach. That's what I'm trying to say. But there could be situations where a price premium gets applied to everybody. I'm just saying that you need to look at the facts and circumstances of this case, and that's, you know, one of the opinions I'm giving.

Q I'm trying to understand. In this case -- let's take this case. If there is a marketwide price impact that results in a premium, won't all consumers be impacted by that premium?

A So everybody -- everybody -- well, the answer is no. So let me go into a little bit more detail. In other words, let me give you a slightly -- instead of saying \$500, because that's almost the price of an entire treadmill. If you want to bring it to treadmill, let's say that plaintiff analysis -- plaintiff experts come up with their analysis, and they say there's a \$50

difference. Okay. And so the question is, did -has everybody been damaged because there's a \$50 difference that the plaintiff economists are coming up with or survey experts? Well, there's some people that -- like me, I got a \$50 rebate on any other products I buy. Did I -- did I suffer that \$50 claimed overcharge? There's other people that bought on Cyber Monday or Black Friday for a hundred dollars less. How do you know that those people wouldn't have bought except it being on sale where that on-sale price will wipe out the claimed 12 overcharge? So there's a lot of individual ¹³ considerations. That's why I'm saying throughout my report taking the totality of it, you got to 15 look at the individual inquiry. So even within the example you're giving, it's not clear to me that everybody would have paid -- overpaid by \$50 because some people either got the reward dollars, some people got loyalty points, some people bought the product on sale that may not have bought it unless it was on sale, and so the alleged premium was wiped out by the sale price. I mean, there's ²³ all those different things that are going on. So that's why I'm saying, in part, you've got to look at the value received versus the price paid. But

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it all goes into that. It's not clear to me that everybody has paid that overcharge. That's why you need to have individual inquiry.

One last comment, and then I'll stop. Mr. Gaskin and Mr. Weir everything I've just said they don't take into account at all. Mr. Weir is -- Mr. Gaskin is saying he's going to come up with a price premium. Mr. Weir says he's going to apply that to everybody. But we have the variations in prices that I talked about where it's not clear that you can just take that amount and say that's how much everybody was overcharged.

Q Let me just explore that for one second. Let's suppose that it's determined that there's -- we'll use 50 instead of 500. Let's suppose there's a \$50 price premium that's paid for a 3.5 horsepower as opposed to a 3.0 horsepower treadmill; and I paid that for my 3.5, but, in 19 fact, it's a 3.0. All right?

A Okay.

O If I get that on sale, a hundred dollars off, haven't I still paid -- wouldn't I rather pay \$50 less? I mean, wouldn't the --

A If you --

Go ahead

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Page 181 A No, no, I'm not -- again, I'm not going back or disagreeing with the concept that people would prefer to pay less rather than more. But the fact of the matter is, the claimed overcharge is \$50, and the plaintiffs' methodology is saying everybody overpaid \$50. And I'm saying 7 that's not true because some people got a \$50 reward card. Other people bought the product for a hundred dollars off. So they're not paying that premium.

Q One last question on this idea. If ¹² a consumer buys an F80 treadmill from Dick's and never uses it except to hang laundry, which is at times what my treadmill is used for, wouldn't they still be better off if they paid less for the treadmill?

A Yeah, I think where we've agreed numerous times is that people prefer to pay less rather than more. I'm not disagreeing with that concept at all.

- Q Could you turn to page 12, please?
- A I'm there.

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Q All right. Table 1. There's a chart. And the first column has the model; correct?

Yes.

- O And the next column has the current MSRP. Do you see that?
 - A Yes, ves.
 - Q What's the import of the MSRP?

A I am -- maybe I don't understand your question. I mean, this is how they market the goods is providing information to consumers. The manufacturer's suggested retail price, and then they have the sales price on the Sole website. So maybe I don't understand. Other than they're saying here's what the MSRP is, and here's, you know, basically today's price.

Q Do you know whether Sole ever sells its treadmills at the MSRP?

A I'm not actually going to get into the legal aspects of it, but I think there might be some aspect of -- you know, there has to be at least, you know, a period of time that a product 20 has to be sold at a certain price before you can talk about a sale price. That's just from general ²² background. I haven't researched it on this case, but I think I have a general understanding of something like that goes on in these types of environments or advertisements.

Page 183 Q But you personally don't know and ² haven't done any research as to whether Sole, for example, on its website ever sells an F63 for 1,799.99?

A Yeah, I thought that there were periods of time, or at least a long enough period of time, that would allow them to make that statement. I think that's my understanding, but I have not studied that. I'll agree with you.

Q And you see under "Today's Sale Price" on Sole's Website the F63 is the 999.99; correct?

A Yes.

F65 is 1,399.99?

Yes.

Q And F80 is 1,599.99; correct?

Yes. A

Q Do you know whether those have different motors?

I can actually tell you.

Are you looking at something in your 22 report?

Yeah, I turned to an exhibit. I'll tell you exactly when I get there. So the -- I do know the F80 has the 3.5 motor -- 3.5 horsepower.

Page 184

And the F63, as I understand it, has a 3.0 horsepower motor. I mean, I can look up the other one if you want, but --

And that's the horsepower claims; correct?

Yes.

Q Okay. My question was a little different. Do you know if they have the same motor?

A Oh, oh, oh. I'm sorry. I'm sorry. 11 I believe that's somewhere in my report. So you're going to have to bear with me.

Well, maybe I'm confused. Maybe let's do 14 it the easy way. One's 3.5 horsepower. The other 15 is 3.0 horsepower. I'm confused by the question 16 because why wouldn't that tell you it's different motors, unless you're telling me they use the same 18 motor and just call one 3.0? I'm confused by the 19 question.

Q All right. Let's assume they use the same motor and call one 3.0 and one 3.5.

A Yeah, I don't -- I don't know. I think somewhere in my report I remember having like model numbers or something of the motor, but I 25 don't know that I can quickly find that for you.

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	Page	185
Q And if you look at the MSRP column		
there, from top to bottom goes from the lower pr	ice	
to the higher price for MSRP; correct?		
A It's I man the models are		

It's -- I mean, the models are the models are rank ordered in terms of sort of attributes and price. So, yes.

Q Generally. And if we were to add another column for horsepower, as the price goes up from the lowest price at the top to the higher prices on the bottom generally, it also goes from the lower horsepower to the higher horsepower; correct?

A Not -- I'm going to use a fancy word. Not monotonically. In other words, I think there's a series of them that have the same -- I think there might be a 2.5. There might be a 4, and then there's a 3. But I also think there's a number of 3.5's. I mean, we can look them up. I can try to find them in my report.

Q No, that's all right. Can you look at your Exhibit 5? And let's look at page 1 of 6 for the F80.

A I'm sorry. I lost you. We're on Exhibit 5?

Q Exhibit 5, page 1 of 6 for the F80.

Page 186

1 If you've got the --

A Okay. I'm there. I'm there.

Q You got it?

A Yes.

Q That shows for January 2015 to December 2020 Monthly Unit Sales, Average Price and 6 Invoices by sales channel; is that correct?

A Yes.

9 Q Okay. Let's just take monthly average price. I just want to make sure I 11 understand this. If you look at Dick's Sporting Goods, the monthly average price for the F80 is 13 \$945 every month; correct?

A I'm sorry. I may not -- I apologize. Which model are you on?

Q F80. Page 1 of 6 for the F80.

A Okay. I'm sorry. I was on the

Q Because on this exhibit there's 1 of 6 for the F63 and then 1 of 6 for the F80.

A I apologize. I was on the F63. I'm sorry. Yes, it's 945.

Q All right. Is that the price that Dick's paid to Sole is it your understanding, or what does that price reflect?

Page 187 A I believe that -- just give me one second here. Just give me one second. I believe that's the revenue received by -- derived from the revenue received by Sole.

Q So that wouldn't be the list price of Dick's or what Dick's is selling it for. That's what Dick's -- the revenue Dick's is paying to Sole on average for each F80 treadmill for each of those months?

A As I sit here, that's my understanding and recollection, yes.

O And --

13 A Let me -- just give me 30 seconds on one thing just real quick. It's not going to change my answer, but I just want to look up one 16 thing here.

17 Q You can even change your answer if 18 you like. That's just how easy I am.

A Yeah, I was hoping to find a sentence -- I know it's in my report somewhere -to confirm and point you to a sentence that says what my answer was, but I'm --

Q I'm just looking for what you understand as you sit here today.

A Right.

Page 188

O In terms of the column or the row with regard to Internet under Monthly Average Price, what do you understand that dollar amount to reflect?

A I believe that would be the revenue to Sole. That's Sole's price.

Q That would be the revenue --

As opposed to the wholesale price to Dick's.

So that would be the revenue to Sole just from their website or from other internet sources?

A I believe it's just from Sole, 'cause Amazon is separate, as one example.

Q So if in certain months the F80 is being listed on the website as 1,499.99, what causes it here to be an average price of less than that if you know?

A Because I think there's times that people -- well, this was everything that I said previously. That Sole monitors, for example, 22 Dick's Sporting Goods. And Dick's Sporting Goods from time to time will change their price. Sole has no control over that whatsoever, but they ²⁵ always try to make sure that the internet price, my

Page 191

Page 189 understanding, for Sole matches and is not higher ² than what Dick's is doing. So if Dick's for whatever reason has a sale or does something with Cyber Monday or Black Friday, my understanding is 5 Sole tries to match that such that they don't have a higher price than what's at Dick's. So if 7 there's any variation in what's going on at Dick's, you'll see a variation in the internet price as well, which leads to the weighted average price 10 kind of moving around. That's kind of what you're 11 asking.

Q Yeah, in part. But in some months -- it's my understanding from testimony and from ¹⁴ documents I've reviewed that in some months it's 15 1,499.99, and it's offered that the whole month on ¹⁶ Sole's website. So do you have any idea if that's the case how all these figures are a little bit 18 below that? For example, would that be minus shipping, minus taxes? Do you know how these numbers are derived?

A It's along the lines of I believe what I told you. I don't believe that these include shipping, if that's what you're asking. They wouldn't include -- they wouldn't include --

Q I mean, how -- do you know how they

Page 190 get from 1,499 -- aside from trying to mimic Dick's from time to time, how they would get from 1,499.99 down to in May of 2015 1,403?

A Because I think there's also times that customers call and negotiate.

O Okav.

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A I mean, they explicitly told me that there are some customers that call and negotiate.

Q And you think there's enough so that -- in May of 2015, for example, that would knock the average price down from 1,499.99 to 1,403? And if you don't know, you don't know. That's fine.

A No, no, no, I'm just -- I'm just 14 looking here. No, I stand by my answer. That's just my understanding. I mean, I had that conversation with them, and that was the explanation I got. So I've given you the extent of my knowledge, but that was the explanation I received.

Q Could you turn to page 23 of your report, please?

A I'm there.

Q And I'm just looking at the heading, number 3, Mr. Gaskin's Conjoint Survey Excludes ²⁵ Important Features That Affect Consumers' Purchase Decisions. Do you see that?

A Yes.

Q We talked a little bit about this, but I want to explore it a little bit more. Are you aware of any literature -- can you point to any literature regarding how many attributes is an appropriate number for a conjoint analysis?

A Yes. I mean, I think I've seen that that, you know, it's -- the literature is pretty 10 clear that you're not going to have a hundred different attributes because that's going to 12 overwhelm the survey participant. I think I've 13 seen in the literature that it's standard to have maybe five to eight attributes. So I think the 15 literature is generally accepted to limit the number of attributes so that it's, you know, ¹⁷ frankly, a doable survey. But I think the emphasis 18 is to make sure that there's a -- you know, the proper attributes are being communicated to the 20 survey taker and that you don't create inadvertently a -- you know, a focal bias by elevating something above that which would occur in 23 the actual purchase decision. So that's the balancing of what a -- you know, I think a survey expert has to do.

Page 192 Q When you say you think you've seen five to eight in the literature, is that the Sawtooth guide or the Orme document that you reference in your report or some other literature?

A I think -- I just have that as background knowledge in my head, but it wouldn't surprise me if it's also in that literature.

Q Beginning on the bottom of page 23 to page 24, you note the eight features that Mr. Gaskin proposes to use; correct?

A Yes.

O And what more important features do you believe need to be added?

A Well, I think with respect to why people are buying the Sole product, you know, I think it would be valuable information, just as one example, that when you turn to the next page that the F63 has been rated Best In Class, Best In Price Range in 2021, Best Buy in 2021, Great Price For Quality 2021. The F80 similarly has those sort of accolades and types awards. So that's providing 22 additional information to the -- you know, to the 23 consumer and, you know, frankly, goes into, you know, the demand for the product and the pricing of 25 the product. I think the Sole products are known

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Page 193 as, you know, quality products, you know, at a very reasonable price. So, you know, that's just one example. But what I tried to do is in paragraph 4 48.a.i., ii., iii. and iv., you know, give, you know, indicators of additional, you know, information that would be important for a survey that, you know --

Q Let's just take them one at a time. So you're talking about ratings or accolades or awards. Would that be one --

A As one example.

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Q All right. Would you add those to the eight features that Mr. Gaskin already has or proposes for his conjoint survey, or would you substitute that category for one of those features?

A Yeah, I haven't made that determination. I'm saying those are important determinants of the purchase decisions of the consumer.

Q And do you think that those are more important than the eight that he has proposed?

A I think they're very important, yes. 23 I haven't -- I haven't determined what are the most important, but those are very, very important that inform consumers' purchase -- purchase decision.

Page 194 Let me look here. You know, and it also kind of goes to the individual inquiry issue. I mean, like the running surface area, you know, there's --

O Let me just stick with ratings, accolades and awards for a second.

Q So you think that's an important attribute or feature that should be included in any conjoint survey?

A Especially when you're talking about these products, yes, 'cause they go into the purchase for these products.

Q Okay. How would you do that? How would you structure the conjoint survey to have that category?

A If there -- I mean, there's different -- in a conjoint survey there's different what I'll call attributes that are presented, and 19 that could be -- an attribute could be awards or recommendations. It could -- you know, so for the other models it could be none, none, none. Then when you get to the F80 it could be, you know, Best ²³ In Class or something like that. So you would put it in just like any other attribute.

Or you might put some as four-star

or some as five-star in terms of their reviews?

You could do that. You could put in a star rating attribute that said, you know, three-star, four-star, five-star.

Q And what's your basis for determining whether a factor such as this is more important than other factors that are already there?

A A., my training as an economist. 10 B., my understanding of demand drivers and the consumer purchase decision. And then C., the reviews that I see and all the documentary evidence that I provide throughout my report on this issue.

14 Q Where is the line between important and unimportant in terms of attributes or features?

16 A That could be something that is 17 tested in a presurvey. I don't think I saw that. 18 I wasn't going to get into all the different survey techniques. But one way you can handle that is you could have a presurvey. You could have a focus group. You could try to figure all that out.

Q In the course of your review and research, did you review any treadmill buying guides?

I want to -- I want to say yes to

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your question. I wasn't sure exactly what you mean by "buying guide," but I've seen like Consumer Reports. I've seen other articles on "here's the 4 types of things you may want to look for." So all of that if you mean that by "buying guides," the answer is ves.

Q And would that include -- do most of the buying guides to your knowledge suggest to consumers that horsepower is an important attribute when buying a treadmill?

A I don't -- as I sit here, I don't remember any saying horsepower was an important attribute.

Q On page 24 at the very top of the page, first full sentence, you say, "He will inform survey respondents that any other features not shown on the survey are assumed to be the same for all of the treadmills presented."

Do you see that?

A I do.

Q Is there anything wrong with ²² informing respondents of that?

A Yes, because not all of them can be Best In Class. Not all can be Best In Price Range in 2021. Not all can be Best Quality For Price in

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Page 197 2021. Not all of them can have -- I saw in some of the reviews no deficiencies noted.

Q And I'm getting away from ratings, accolades and awards, and I'm just asking in terms of conjoint analysis. When you choose eight features like Mr. Gaskin proposes, is it wrong to then with respect to any other possible features inform respondents that they're assumed to be the same for all the treadmills?

A I think that it's right when it's not meaningful, wrong when it masks other meaningful differences.

Q Isn't it a common practice for conjoint analysis to tell survey respondents that apart from the attributes that are being considered, they should assume that any other attribute is the same for all treadmills or whatever product?

A It may be okay for a properly developed survey. But if there's meaningful differences that could affect the purchase decision or the price, and you tell people that all other attributes are the same, then that's masking, frankly, what's the valuation -- the relative values of the attributes in the survey process.

Q Page 24, paragraph 48, says, "From an economic and claimed damages perspective" --

A I apologize. I missed where you wanted to direct me to.

Q I'm sorry. Page 24, paragraph 48.

A Okav.

"From an economic and claimed damages perspective, Mr. Gaskin's proposed conjoint survey would cause participants to place greater weight on the eight included features in the conjoint survey (including CHP) as compared to what they would at the time of purchase in the marketplace."

Do you see that?

Q Why do you say this is from an economic perspective? Isn't it from a survey 17 design perspective? 18

A No, we're talking about -- I mean, one could approach it from a survey design perspective, but I've always said I'm a forensic economist and damage quantifier. And I want to make it clear to the reader -- I mean, even though you asked me a lot of survey questions, I'm 25 critiquing this from an economic and damages

perspective, and we're talking about the determinants of the demand for these particular products. That's clearly an economic concept. 4 We're talking about prices. That's clearly an economic concept. So I want to make it clear to the reader that my analysis is from an economic and claimed damages perspective. I'm not approaching this from a survey perspective, although there can be -- if you know what I mean by a Venn diagram, 10 there's going to be an overlap between what a survey person may look at and what an economist will look at. It's not an either/or. Both of us. you know, look at some of those things. But I'm always looking at it from an economic and claimed damages perspective.

Q And wouldn't this be a criticism of Mr. Gaskin's proposed survey, not conjoint analysis in general?

A I didn't quite get the question.

O Wouldn't your criticism at the beginning of paragraph 48 be a criticism of his proposed survey methodology rather than conjoint analysis in general?

A Yeah, if I can maybe translate a couple of the words. It's his -- this particular

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criticism goes to his implementation, if that's what you're asking. 3

Q Not to conjoint analysis?

A There's others that go to the conjoint analysis. This one goes to the implementation.

Q Let's talk about on page 25, the first bullet above romanette iii. You say, "Similarly, the F80 received" various awards including "Best Quality For Price 2021." Do you see that?

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Q And you're saying something like that should be included as an attribute?

Well, I'm saying it's important for -- my understanding is that the Sole products and the F80 -- frankly, the F80 and the F63 are the best sellers. I think both of them combined comprise, you know, over 80 percent of their unit sales, maybe even 87 percent. So those are the big sellers. So the question is, what differentiates 22 those products? And both of those products -- not only has it been revealed in the marketplace that those are highly valued products by consumers' purchasing decisions relative to all of the Sole

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Page 201 products, but it's also been recognized by independent third parties as a quality product. Those -- that type of information is important to a consumer's, you know, purchase decision.

Q Wouldn't it be possible for a different reviewer to also say that a Bowflex or Nautilus or NordicTrack treadmill was Best Quality For Price 2021?

A So you'd want to -- remember what I said when you asked me, "How did you do this?" And I said, "Well, you've got your attribute list." And I gave you the simple example that if you have 13 four products it could go, you know, at awards "no, no, no," and then when you get to the F80, "Yes, and here is what they are." Well, if there's other ones that have it, you put that in in the attribute 17 list. I'm not saying to the exclusion of the others. I'm saying that's an attribute. It's either "yes" or "no" or you describe what it is.

Q Can you point to any conjoint survey analysis that you're aware of that included this category of awards or accolades or reviews as an attribute?

A Yeah, I don't -- I don't know that I can do that. I don't remember one way or another,

Page 202 frankly. But I'm telling you as an economist these are highly valued products that are known as quality products, and that can have an influence on the purchase decision and the price that's paid. So quite independent of whether people put that in conjoint analyses or not, I'm saying from an economist point of view that's a driver of demand, and that's how I'm evaluating things, as I've said all along, from an economic and damage quantification perspective.

Q Let's look at page 25, romanette iii., for Consumer Reports. You note that the Consumer Reports -- this is about from the middle down to the bottom. You say, "Additionally, Consumer Reports lists four factors consumers should consider when making a treadmill purchase: size, ergonomics, high-tech features and adjustability. These product features are not included in the survey proposed by Mr. Gaskin."

Do you see that?

Yes.

What do you understand size to mean there?

A Size can include actually the total 25 dimensions. I don't know if you've seen some of

Page 203 the Sole products, but I have the F80, and this is a huge machine. So you've got to figure out, okay, I may like the treadmill, but is it going to fit in the space allocated for it in my house or the garage or whatever? So there's size. That can be the size of the actual belt. But regardless of the belt size, is the -- what is the total dimensions? These are tall machines, and their length and width is quite big. And if you want to put in size, I mean, this thing weighs, I don't know, more -- you know, 300 pounds. I mean, it was a struggle. So 12 all of those things could go into the purchase decision.

Q And when Consumer Reports is talking about size here, do you have any knowledge of whether they're talking about the running surface area or the total dimensions?

A Yeah, for some reason -- and it might be later in my report -- but I took the size to be the total -- the total dimensions.

Q And the next category is ergonomics. And what did you understand Consumer Reports to mean by ergonomics?

A Yeah, that's -- I'm trying to figure out a synonymous word for that. But it's almost I

would say, you know, for the individual the feel of the -- you know, the feel of the treadmill. There's some people -- and I'll admit I don't know how they do this -- don't use the handles at all. I find the need to have my arms on the handles. And so, you know, that's what I consider to be the ergonomics. If I was not comfortable with the placement, maybe the height or the length of those handles, for me at least that would be, you know, bad ergonomics for me. So, you know, I'm always very careful when I give "here's the survey of one," I jokingly say, "type example," but I'm just trying to give an idea to help explain what I mean by that. But that's how I take the ergonomics.

Q And how would you address ergonomics in a conjoint survey?

A You know, I don't disagree that some of it is -- you know, some of it is more difficult to measure, but there could be -- you know, there could even be, you know, statements about, you know, whether they -- there could be statements about the ergonomics. I mean, there's products that -- out there that I think are marketed-based on their ergonomics. So there might be a way to 25 implement that.

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Q The next feature discussed by Consumer Reports it says high-tech features.

A Right.

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What did you understand that to mean?

A Like does it have Bluetooth? Can you stick your, you know, iPod in and earplugs and play music? Those types of things.

Q Would that include the display screen and whether it has heart rate monitoring?

A I think it could. You could put 12 that under there. But I think as time goes on -we talked about, you know, taste and preferences of today versus six years ago, and this could be one area where there's certain technologies that have developed over time that have become relatively more important over time. And so that's an example of, you know, making sure that you understand that currently this is what people are either interested 20 in or Consumer Reports is saving you should evaluate because maybe this is something that you'd want. And I think that's the point. But that's another reason to, you know, for example, do your presurveys to make sure you're getting all the right determinants of demand.

Q In terms of adjustability, what did vou understand that to mean?

A I'm going to give a tautological answer, but then I'll explain. Adjustability would be the various gradations. So it's not just the maximum. It's not just, you know, goes to 12 miles per hour, the belt. Or it's just not that you get a 15 percent incline. I think it's also the adjustability within -- within that -- within that 10 spectrum. 'Cause not everybody is going to go to 11 12 miles per hour. Not everybody is going to go to 12 the 15 percent decline. So that may actually be, you know, irrelevant, you know, for the consumer. 14 I might be too embarrassed to say what I set my treadmill at, but it's nowhere close to the 12 miles per hour.

Q Me neither.

Apart from reviews, awards or accolades, what other features would you include on a conjoint survey in this case apart from the ones Mr. Gaskins proposes?

A Well, I would evaluate either through a focus group or presurvey or the various reviews other items for consideration. So, for example, if you turn to page 26, it talks about in

the third bullet point, third line from the bottom, "Advance rolling technology" -- I take that to be the belt as the belt goes around -- "that keeps the Sole F80 much quieter during operation than most of its competitors." And then they've got the storability, storable nature of the machine as some things that set the F80 apart from the competition. And the point is that if -- if prices are relatively the same across comparable type models, 10 but if the F80 has attributes that set it apart that differentiate it from its competitors and you 12 don't put that into the survey, when you ask about one attribute you may inadvertently be valuing that one attribute you ask about and be giving it too 15 much weight when the customer may not realize that 16 at that price you get some other important 17 attributes as well, such as how quiet it is. Some people work with, you know, earplugs, so it may not matter, but other people might want to watch TV while they're on the treadmill, and if it's too 21 loud it's hard to hear. That may be important. 22 Other people may want to when they're done fold it ²³ up and roll it away into a closet. So that could have some value and some weight. And if you don't ²⁵ differentiate, you may inadvertently -- the point Page 208

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is may inadvertently have the survey respondent put too much weight on that which is included as an attribute.

Q If you have the attributes as suggested by Mr. Gaskin, aren't any attributes that aren't in that list held constant across all product choices?

A But that may not be true. That's my point. That may not be true. Those may be additional differentiators. That's what this is saying is that --

O But just -- whether it's true or not, the instructions to the respondent would say hold those constant across all product choices; correct?

16 A I think that would be accurate as 17 just a statement. I don't think that it helps with the evaluation of the value of the attribute -- of 19 the particular attributes.

Q If CHP is not a valuable attribute, that will be determined from these eight factors regardless of whether Mr. Gaskin includes another factor that you believe to be more important, wouldn't it?

A I don't think that's an accurate

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statement. The magnitude will change.

O All right. Page --

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A I lost track. Has it been an hour, or are we short of an hour?

Q It's been about an hour. Let's take five minutes, and then hopefully finish up.

A Okay. Great. Thank you.

(Whereupon, a recess was taken.)

Q So looking at page 27 of your report under romanette vi.

Yeah, let me turn there.

Q You say that "By omitting the aforementioned features, functionalities, and attributes from his proposed conjoint survey, Mr. Gaskin will in a focus-biased way focus survey respondents' attention to the few features included in the survey (including CHP) and artificially inflate the willingness to pay for these features (relative to the significant features, functionalities, and attributes considered by consumers when actually purchasing the challenged products)."

Do you see that?

A I do, yes.

Q Do you have any basis in the

literature that you can point to for that assertion?

A Absolutely. I mean, it's -- so, first of all, I'm going to answer it in two parts. The first part is just from the economic perspective. By just having everything else in this --

Q We've got a limited amount of time today. Not from an economics perspective. In the 10 literature, is there any literature, any research article or article, software guide for Sawtooth software that you can point to that supports your statement?

A Yes. Everywhere in the survey 15 literature they talk about focus bias -- focus bias or focal bias. That is a common issue in surveys. Now, I'm saying that I've seen it. I was trying to 18 make sure we all understand I'm coming at this from an economic perspective in the relative weighting. But if you want to have my understanding of the survey literature, that is absolutely an everyday issue with surveys.

O And is it in that literature -- in all the conjoint survey literature a suggestion that you're focus biasing the survey by having

Page 211 certain attributes, but not having what you would consider important attributes?

> Yes. A

And can you point me to any 0 particular article that you believe supports that notion?

A Yeah, I think -- and I can't give you a specific citation, but I don't think it would be hard to find. You just look it up. I don't have an article for you.

A Any Orme literature, any Sawtooth 12 literature?

A It wouldn't surprise me if it's there. I'm just saying I don't have a particular citation for you, but it's a common occurrence. You'll find it in all the literature.

Q Under heading b. you say, "Mr. Gaskin will include CHP regardless of whether respondents identify it as an important attribute."

Do you agree with that?

A I do.

If it's not important, won't respondents rate it at not important?

A Just one second. Give me a second ²⁵ here.

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Again, if you keep going until the end of that section b. at the romanette ii., the cautionary note is whether again that would create in a sense a focus bias or not. So that's where you have to be very, very careful in the design of the survey is my understanding. So that's the point of that section.

O I don't -- I'm confused now. Are you saying that if CHP is not important that including it will create a focus bias?

A Or it could. That's where you have to be careful in the design of the survey, or from an economic perspective what are the real demand drivers. Hopefully that's uncontroversial. That 15 if you include an attribute, you want to make sure that you don't inadvertently cause the responder to put too much weight on that attribute that they wouldn't have otherwise considered when they were deciding -- making their purchase decision.

20 So it's a factual statement Mr. Gaskin 21 will include CHP regardless of whether respondents | identify it as an important attribute, but then the punch line is whether you make sure that you don't inadvertently create respondents putting too much weight on it.

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- Q And that would just be an aspect of the design of the survey; correct?
 - A I'll agree with you, sure.
- O All right. Page 28, romanette ii., Sole's Removal Of Challenged Claims From Its Website. Do you see that?
 - A Just a second. Yes.

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- Q What's the import of that paragraph?
- A Well, it's within section b. about whether CHP is important or not. And so I gave you romanette i., which talks about how infrequent even the concept of horsepower is in the Google ads, and then in romanette ii. that it's been removed from the Sole website. So that's just backing up what's going on in b.
- Q All right. So it's been removed from -- your understanding as of August 26, 2019, it was removed from the Sole website, and you state then, "However, sales of the challenged products were not affected by this removal." Is that correct?
 - Yeah, that's my understanding, sure.
- Are those two statements the basis for the next statement, which is that in reality consumers do not appear to place weight on CHP in

making their purchase decisions?

A I want to see -- I don't see where you're reading from. I apologize. I don't see that next statement you said.

- Q Right underneath there above c. It says, "By including CHP as one of the features on the survey proposed by Mr. Gaskin, Mr. Gaskin will focus survey respondents to the feature even though in reality they do not appear to place weight on CHP in making their purchase decisions."
- A Yes. I'm sorry. I didn't mean to cut you off. But, yes, those two are supportive of this as well. Yes.
- Q So you're saying, if I can paraphrase, in August of 2019 they removed the challenged claims from their website. They took off the CHP. And the sales for September 2019 through March 2020 were roughly the same as from the prior year during that period, which to you leads to the conclusion that consumers do not place much weight on CHP in making their purchase decisions?
- I think your statement was too narrow.
 - Okay. How?

Page 215 A Well, you just quoted from romanette ² ii. when above that is romanette i., plus there's everything else in my report. So you tried to just read romanette ii. and say that was the only basis for the conclusion. No, that's not the only basis for the conclusion.

Q Is it one of the bases for the conclusion?

A It's one of the bases for the conclusion.

- Q Okay. And how did you conclude that sales of the challenged products were not affected?
- A Well, I think that's also in the deposition testimony of Mr. Macfarlane.
- Q As an economist, can you conclude 16 that sales were not affected simply by comparing sales in one seven-month period to the same seven-month period a year earlier?
- A I mean, I think you always have to 20 be careful when you're doing, you know, comparisons across time. I've already said that earlier in my depo here. But it's just one indicator that 23 there's been no -- there was no evidence of, you know, price pressures or unit sales pressures associated with the removal of that challenged Page 216

claim.

Q Did you look to see what the sales trends were, that is, taking -- did you determine whether taking C from the website had an effect on sales in terms of sales were increasing and then they stagnated from one period to the next?

(Pause) Are you looking back at your sales reports?

- A Yeah, I'm looking back at -- I mean, I had that information in Exhibit 5 to Ugone Exhibit 1 where I just have some charts of the F63 and the F80. But I was also relying upon, you know, the deposition testimony as well of Mr. Macfarlane.
- Q Could sales also have been affected by new entrants in the marketplace?
- A Actually, I'm a little confused. In general, sales may or may not, but can be affected by new entrants. But I'm confused by the question within the context -- if it was any way related to your prior questions, I'm confused. If it was just a new question --
- Q What I'm saying is you're saying, "Look, they took the C off, and during this seven-month period after they took the C off it was

Page: 57 (213 - 216)

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Page 217 ¹ the same sales roughly as the prior year seven-month period when the C was on." That's what I understand you to be saying; correct?

- A Yes. That's my understanding, yes.
- And I am saying, let's suppose there was a new entrant into the marketplace during the second seven-month period. Couldn't that affect the sales?
- A It could, but you would expect sales to go down. That's why I'm confused.
- Q Right. So they otherwise would have been higher during that second month period, but because of the new entrants they were the same?
- A Right. So that's the point. If you take away the new entrant, they would have been higher after having taken the C off --
 - Q Okay.

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- 18 A -- which is -- which is 19 diametrically opposed to the theory, as I understand it, that your experts are putting forth.
 - Q Right. Okay. And advertising can also have an effect; correct?
 - A Yeah. Sure.
 - And changes in fitness trends?

Q And you didn't examine any of that?

A Actually, I did try to examine that because that's why I only took it through the seven-month period up to March 2020. So I tried 5 not to go into the pandemic period, which I think, you know, roughly people started seeing things related to the pandemic I think around March 2020. So I was actually trying to control that by not taking it for a longer period of time.

Q Let's go to your statement that as of August 26th they removed the challenged claims from the website. Your understanding is they removed the C from the CHP on the website; correct?

A They removed the C. They -- yes, I 15 think they report just the horsepower figure now. Although there's other qualitative statements about certain things unrelated to the disputed statements, but there's I think some other statements related to the motor.

- Q Is it your understanding that without the C the horsepower claims are accurate?
- A My understanding is that there's the C continuous aspect. I do believe that there's some claims that you don't get the absolute ²⁵ horsepower. Irrespective of continuous, that you

Page 219 also don't get the absolute horsepower. I think ² that's part of my understanding of what the dispute's about.

- O If the claims even without the C are still false, does that affect your conclusion?
- A No, because it would still affect the relative magnitudes.
- Q Do you know whether Sole removed the CHP claims from its literature in August of 2019?
- A I can't speak to that. I know I've looked -- I'm sorry.
 - O Go ahead.
- 13 A I know I've looked at a lot of the -- the website and the backup documentation, and I think, you know, frankly, it gets kind of complicated. But when you go to the website they 17 have the little "more" soft button, and you can 18 keep clicking that and get more detail type information. And I don't think I saw the C at 20 least in those different layers or different pages on the website. I can't speak totally about maybe 22 user's manuals.
 - Q Dick's is the largest seller of Sole treadmills; correct?
 - A I believe that's accurate, yes.

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- Q Do you know whether Sole instructed Dick's to remove the CHP claim from its website or promotional materials?
- A I don't know if they have the ability to tell Dick's what to do, so I can't speak to what Sole might have said or not said to Dick's. But I think Dick's makes it own decision. I don't think -- I don't think Sole tells Dick's how to advertise the treadmills.
- Q So if Dick's, the largest seller of Sole treadmills as we sit here today, on its website under the F80 says, "Challenge yourself on a powerful 3.5 CHP motor that provides runners a safer but harder routine," would that have any effect on your conclusion that the removal of the C had no effect on sales?
- You mind just reading the quote again?
- The first line of the product information on Dick's website for an F80 is "Challenge yourself on a powerful 3.5 CHP motor that provides runners a safer but harder routine."
- A Yeah, I mean, I was very clear about this, that it was Sole that removed the C, I guess, ²⁵ from its website. As I said in my answer, I don't

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Page 221

A Yeah, I'm making the point that he's

believe they have control over -- over Dick's.

Do you know whether Sole instructed Amazon to remove the CHP claim?

A I have no knowledge one way or another.

Q I assume, like the rest of the world, you've used Amazon from time to time?

A I think it may be a -- a website that people go to occasionally.

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O Are you aware that a number of products will have a section entitled "From The Manufacturer"?

A This is going to sound horrible, but I'm not actually an Amazon buyer. So --

Q Well, on Amazon some products will have a section entitled "From The Manufacturer." 16 And with regard to Sole treadmills, under that section there's a chart that compares different 19 Sole treadmills and has one basis for comparison ²⁰ CHP. Do you know whether Sole suggested to Amazon that they remove the CHP designations from the 21 22 descriptions on their "From The Manufacturer" information?

A Yeah, I don't know one way or another. It might be -- and I can't speak to

Page 222 whether it's out of date. I don't know how the website pages get updated. But if it's "From The Manufacturer" and if the manufacturer or Sole no 4 longer has it on its own website, there may be a timing issue. But I'm speculating. I can't speak one way or another.

Q Assuming all that Sole did was remove the C from CHP on its own website, but not the websites of other major retailers, not on the treadmill decals, would you still conclude that Sole's removal of the C from CHP demonstrates, in whole or part, that consumers do not appear to place weight on CHP in making their purchase decisions?

A When you take the totality of everything in my report together, yes, it's not inconsistent with that.

On page 28 under c. you say, "Mr. Gaskin will include in the choice sets treadmills offered by other manufacturers that allegedly contain inflated CHP claims." Do you see that?

A I do.

Q How would including these products in his choice sets what you call "taint" the ²⁵ profiles of the products used?

including tainted products. You know, part of the quandary I have is I'm not sure what that's going to do. I'm not sure I can predict which way it's going to go. But I think I understand -- just bear with me here -- the NordicTrack treadmill and I think the Nautilus/Bowflex treadmills have been accused as well, or at least those are the ones that I'm knowledgeable of. And those were some of 10 the brands that Mr. Gaskin was including in his conjoint survey, and I'm not sure which way that's

way. From a damage quantification perspective, you usually don't include impacted or tainted 15 benchmarks. That's sort of a general rule in damage quantification, and I'm just noting that they are -- he is including two of what I would

going to have an effect. But let's put it this

products in other lawsuits. 20 O You state that Mr. Gaskin does not 21 state whether he would inform survey participants

of the allegations relating to the CHP for other

products. Should he in your view?

consider to be accused -- or to have accused

A Let me read the sentence. Bear with me.

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Page 223

Yeah, I'm just factually stating that "Mr. Gaskin" -- let's read the sentence -- "does not acknowledge or discuss that two of the other 4 brands he proposes to include in his choice sets are challenged products in other matters." That's a factual statement. So he doesn't acknowledge it. "Or what the effect of such inclusions may have on the reliability of his results." That's a factual statement, too. "Or whether Mr. Gaskin would inform survey participants of such allegations." And so the issue there is how much of a description does Mr. Gaskin provide to the survey respondents on all the other -- on all the other attributes. And that's part of the problem of him proposing versus actually implementing. Because when somebody implements a survey, you see exactly what their descriptions are going to be, what they include, what they don't include, and then you can 19 give an even more complete evaluation of the survey. But without the implementation, the point is -- I'm saying here is I don't know how he's going to handle this or how far he's going to go.

O But my question is, should he inform survey participants of the allegations relating to the CHP of other products in your view? Let's try

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Page 225 to avoid a damned if you do, damned if you don't. When he implements it, if he informs the survey participants, are you going to say, "Oh, you shouldn't have informed the survey participants"? But if he doesn't, are you going to say, "Oh, you should have informed the survey participants"? So which one is it? Should he or shouldn't he?

A Yeah, I guess what I'm saying is, that for general damage quantification techniques you do not have tainted benchmarks. So I can tell vou that for sure. But then the issue is if you're going to include the tainted benchmarks, do you put some of that in the description? Part of the problem about NordicTrack and Nautilus is at least 15 I don't know where they are in their -- you know, in the litigation process and whether they're going to be found to not have been engaged in wrongful conduct, and that would probably inform my position as to whether you should include them or not. But ²⁰ I'm just saying something really different. What ²¹ I'm saying is you need to make sure that there's a proper description of -- whatever the attributes are, that there's a proper description. I think 24 that's really what I'm saving. So if he has a 25 proper description, I'm not going to fault him for

having a proper description.

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O On page 29 at the bottom going over to page 30 there's a sentence that says, "To the ⁴ extent survey respondents' interpretation of CHP is different from Mr. Gaskin's definition, Mr. 6 Gaskin's proposed survey will not result in a value that reflects the willingness to pay for the CHP feature as defined by Mr. Gaskin."

Do you see that?

A I do.

Q If consumers are given a definition for CHP, aren't they then able to make their tradeoffs based on that definition?

A Just one second. Let me catch up with you here.

If I understand your question -- and, clearly, tell me if I'm missing the mark in my answer -- but we say before that "Mr. Gaskin defines CHP as 'how much power the treadmill motor maintains throughout the workout." And I think 21 that's directly quoting from his Declaration. But even that would be open to interpretation. In other words, does the belt maintain its speed, or does it hesitate at times? Are there problems when 25 it's on an incline versus being flat? Are there

problems when you up the speed versus having at a 2 lower speed? So I'm saving that to the extent the survey respondents interpret that definition differently or interpret CHP differently, then that's when it will not result in measuring what Mr. Gaskin is attempting to measure.

Q Let's move on. Page 30. Page 30, paragraph 51, you talk about that "Sole is contesting liability." So? What difference does that make?

This goes again probably -- your question why does this matter. This might matter in terms of the information flow either to a consumer or to a survey respondent in terms of, you 15 know, the different views. So it says, "I further 16 understand that the liability expert has concluded that the challenged products provide the HP output needed to operate the treadmills to move the specific user at the desired speed during their workouts, namely, 0.5 miles per hour to 12 miles per hour."

So these treadmills can go from half a mile an hour to 12 miles per hour, and the motor -the motor does its job doing that. I'm not on the 25 liability side. I'm not the technical person. But

Page 228

1 it just seems to me that you want to make sure in the survey that the respondents get enough 3 information to make an informed decision and to 4 provide accurate information as to what the survey is trying to obtain in terms of information. I 6 think that's the point there. It's not -- it's not -- well, let me try it this way. That's how I think -- what I'm trying to say in that paragraph.

Q Let's go to paragraph 52. You talk about "For consumers who researched and understood the HP rating contained on Sole's marketing material for the challenged products (i.e., that the products do achieve the desired performance), 14 the value obtained by Mr. Gaskin would be an inappropriate measure of economic harm because the performance of the products would not be any different than what the consumer actually is achieving."

Are you suggesting there that a consumer could research and determine that the F80 does or doesn't achieve 3.5 horsepower?

A I think this is what we talked about previously, "For consumers who researched and understood the HP rating contained on Sole's ²⁵ marketing material for the challenged products,

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Page 230

Page 229 1 (i.e., that the products do achieve the desired performance)." So it's just making sure that ultimately, frankly, regardless of what the 4 horsepower capabilities are or the horsepower ⁵ ratings, if the consumer is looking for a particular performance level, the consumer is paying for that performance level. And they may understand the performance level they're getting. 9 That's the point.

Q Okay. Great. Page 32 to 33, paragraph 57, you're talking about the Sawtooth software, and you have a sentence there that reads, "However, the market simulation procedure described by Mr. Gaskin does not incorporate competitors' products and, hence, does not reflect the procedure as described by Sawtooth software."

Do you see that?

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A I'm sorry. Can you just point it to me? I didn't quite see it yet.

Q Paragraph 57, last line on page 32, middle of that line. "However, the market simulation procedure described by Mr. Gaskin does not incorporate competitors' products and, hence, does not reflect the procedure as described by Sawtooth software."

A Right. Okay. I see it now, yes.

Q There's no cite there. Are you suggesting that Sawtooth software or one of the guides relating to it says that a simulation such as the one Mr. Gaskin proposes has to include a competitors' products?

A I'm saying that the Sawtooth software descriptions caution against getting results that are less accurate when you do not acknowledge in the market simulations the existence of competitive products.

Q All right. So you're suggesting that the Sawtooth software guides would tell us that we should incorporate competitors' products into the market simulation?

A Yeah, and you said that I had no citation. That's not quite accurate. If you go to paragraph 60, at the end of the first sentence you'll see a citation to documentation.

Q Okay. And it's your contention that that documentation, paragraph -- I'm sorry. What did you say?

- A Paragraph 60 on page 34.
- Mm-hmm.
- End of the first sentence.

Unfortunately, it's a long sentence, so about halfway down.

Q All right. And you're saying that the Orme document, "Market Simulators for Conjoint Analysis," would suggest that competitors' products should be included in a market simulation?

A Yes.

Okay. And I know you've been subject to Daubert motions before. Can you tell me roughly how many times?

A No, but some of it might depend on the cause of action. But also, as you know, as all attorneys know, I mean, Daubert challenges are kind of another weapon in the attorney's arsenal these days. So whether they have merit or not, you know, vou see a lot of Daubert challenges because there's probably -- the only thing better than knocking out the damages expert is maybe knocking out the liability expert. So you just kind of see that. So I guess --

Q In one instance involving this type of analysis you were excluded from giving certain opinions regarding conjoint survey analysis. And I know Daubert motions tend to be more common 25 nowadays. Apart from that, have your opinions ever

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Page 231

been excluded or limited?

A Yeah, I might have missed the beginning of it. If we talk about consumer class action cases -- I don't know if you want to restrict me to that versus other types of cases, 6 but in consumer class action cases there's been a number of Daubert challenges. I think I know of one case -- well, I certainly know of one case where they challenged on the basis of me not being a survey person. But I absolutely remember the judge saying, "Hey, I read the report, and he 12 absolutely is qualified to talk about what he's talking about," because it's sort of the economic and damage quantification issues. So there's been 15 attempts at that. And, like I said, I absolutely saw an opinion where the judge disagreed. So that was, I think, denied in whole. There was a 18 challenge once on a whole report, and I think it was like one paragraph unrelated to survey 20 techniques where the judge had a problem with one paragraph in a hundred-page report. And I think 22 there's one other I remember where the plaintiffs were complaining about four or five things that I was saying, and the judge agreed with one of them. But, generally speaking, I would -- you know, I'll

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Page 233 put my body of work on consumer class action cases up against anybody. And I think I've, you know, been relatively unscathed. That's not to say that there hasn't been, you know, a little issue here or ⁵ there, but overall, I mean, the types of opinions I'm giving here I give all the time. And it's been precious few times that the judges disagreed from a Daubert perspective of what I was doing. But I think to the best of my ability I've also tried to give you each and every occurrence in consumer class action cases that I'm aware of.

Q Would you agree that Sole has prevalently represented in its advertising and marketing that its treadmills have a specific continuous horsepower, or CHP, from January 1st, 2014, through December 31st, 2019?

A I have -- I do not have independent evidence of that. I know what the assertions are. I know when they no longer had the CHP on the websites as of August 2019. I can't factually say, you know, over the entire time. I just don't know. I'm accepting that assertion by the plaintiffs.

Q You would agree that it's reasonable for Sole treadmill purchasers to rely on Sole's advertising when purchasing a treadmill?

Page 234 A Sure. I'll agree with that. But, you know, this is also a type of good that people do their own independent research as well. So I 4 think consumers look at a variety of information, also an experience good, test it out. But I'm not going to walk away from, you know, if the manufacturer advertises that people will look at that.

Q And when Sole's putting together advertising, they're trying to focus on points they believe will resonate with a potential purchaser to induce them to purchase the product; correct?

A I think I will agree with that. But 14 if you also look at the websites, there's a wealth of information there. I mean, there's a lot of different attributes. And then they also -- my understanding from Mr. Macfarlane's testimony is that, you know, they basically did the experiment of let's take the C off, you know, and see what happens.

Q You would agree that the advertising and consumer products sold at retail can have an influence on the market price paid by a consumer of that product?

A You can say -- I just missed the

Page 235 thrust of the -- you can say the exact same words. ² I don't need you to change your words. I just need to hear it again.

O You would agree that advertising of consumer products sold at retail can have an influence on the market price paid by a consumer of that product?

A I think it depends. I mean, are you differentiating your product -- you know, advertising provides information, and it informs consumers, not only with respect to the product being advertised, but perhaps differences to other products. Some advertising can be demand increasing, and that could have an impact on price, or it could have an impact on the unit sales. So I think it just depends on the facts and circumstances and the nature of the advertising.

Q I'm going to give an example. Would you generally agree that organic food products are more expensive than nonorganic?

A I think I would agree with that. 22 Generally speaking, sure. For a variety of reasons. There could be a demand side, but also there's the cost side as well. So it's not all 25 demand-side driven. Some of it is cost-side

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driven.

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Q As part of your work, did you look at the question as to whether or why Sole highlights horsepower attribute on its products?

A I think the answer for sure on a whether -- W-H-E-T-H-E-R, whether -- I mean, we talked about the Google ads and how infrequent the motor description is on Google ads. But I also 9 looked at -- personally at each -- and spent a lot of time on Sole's website for each and every one of 11 the models that are on the website, and they do contain the horsepower statistic. There are other descriptions of the attributes of the motor, but 14 there's a ton of other information as well, all the 15 different specifications and everything else. If you go on the website there's a wealth of information there. So, you know, including some of the accolades and the awards. So I think they're just providing the full range -- I mean, my takeaway was they were providing the full range of information about the treadmills to the consumer.

Q You don't believe they were highlighting horsepower in any respect in their advertising?

Not any more than any other

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Case: 1:19-cv-00726-KLL Doc #: 52-1 Filed: 06/15/21 Page: 64 of 104 PAGEID #: 1003 Deposition of Keith Raymond Ugone, Ph.D. Laura Bechtel vs. Fitness Equipment Services, LLC dba Sole Fitness

1	attribute they've got there. It wasn't not	
	when you look at the pure number of just attributes	
	they have there and the descriptions, I don't think	
	I would say they were highlighting it. I mean,	
	it's the same as you know, I think some of the	
	treadmills said, hey, we can carry a 325-pound	
7	person. Other ones are saying 350 pounds, another	
	375. Does that mean you're highlighting that or	
	just informing the consumer? So I don't think the	
	horsepower engine was any motor was any more	
	than saying, "Here's the weight of the person it	
	can effectively carry and keep the performance	
	level up."	
14	Q Well, Dr. Ugone, it was a pleasure	
15	speaking with you today. I have no further	
16	questions at this time.	
17	A Well, very nice meeting you.	
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19	Q Nice meeting you. THE COURT REPORTER: Signature?	
20	MR. GAMACHE: We'll go ahead and reserve,	
22	please. THE COURT REPORTER: Thank you. Did you	
23	want this transcribed? I need to ask for the	
	record.	
25	MR. MARKOVITS: Yes.	
	WIK. WARKO VII S. Tes.	

Page: 63 (237 - 237)

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                THE COURT REPORTER:
                                        And, Mr. Gamache,
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     would you like a copy?
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                MR. GAMACHE:
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1 239 2 STATE OF OHIO C-E-R-T-I-F-I-C-A-T-E SS: 3 COUNTY OF MIAMI 4 I, SUSAN L. BICKERT, a Court Reporter and 5 Notary Public in and for the State of Ohio at large, 6 duly commissioned and qualified, 7 DO HEREBY CERTIFY that the above-named 8 KEITH RAYMOND UGONE, Ph.D. was by me first sworn to 9 testify to the truth, the whole truth, and nothing 10 but the truth; that his testimony was reduced to 11 writing by me stenographically in the presence of 12 the witness and thereafter reduced to typewriting; 13 that the signature of the witness to the deposition 14 was expressly not waived, and was taken at the time 15 and place hereinafter set forth, pursuant to Notice 16 and Agreement of Counsel. 17 I FURTHER CERTIFY that I am not a rela-18 tive nor attorney for either party herein, nor in 19 any manner interested in the event of this action. 20 IN WITNESS WHEREOF, I have hereunto set my 21 hand and seal of office May 17, 2021. 22 Susen & Bickest 23 SUSAN L. BICKERT Notary Public, State of Ohio 24 My Commission expires: 8-23-23

- 1 1 DEPOSITION ERRATA SHEET
- 2 Date Taken: May 4, 2021
- 3 Case Caption: LAURA BECHTEL and TROY THOENEES
- 4 vs. FITNESS EQUIPMENT SERVICES, LLC dba SOLE FITNESS
- 5 DECLARATION UNDER PENALTY OF PERJURY
- 6 I declare under penalty of perjury
- 7 that I have read the entire transcript of
- 8 my Deposition taken in the captioned matter
- 9 or the same has been read to me, and
- 10 the same is true and accurate, save and
- 11 except for changes and/or corrections, if
- 12 any, as indicated by me on the DEPOSITION
- 13 ERRATA SHEET hereof, with the understanding
- 14 that I offer these changes as if still under
- 15 oath.
- 16 Signed on the day of
- 17 ______, 20____.
- 18
- 19 KEITH RAYMOND UGONE, Ph.D.
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1	2 DEPOSITION ERRATA SHEET
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	KEITH RAYMOND UGONE, Ph.D.
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